

TaRMS



My Taxes Simplified

TaRMS FREQUENTLY ASKED QUESTIONS BY ZIMRA STAFF

Can a User register as many companies as he/she wants?

Yes, as long as he/she is the public officer of those companies

Do we have adequate hardware in terms of servers?

Yes

Is SSP available for ZIMRA officials?

No SSP will only be available to Taxpayers.

E- Taxes is new but will not be available in TaRMS. Why have e-Taxes?

Taxpayers will now be accessing TaRMS through Self Service Portal (SSP). E-services will no longer be necessary.

Do we have adequate network for TaRMS since already SAP TRM has network challenges.

Yes we have improved our infrastructure

Which data is going to be rolled over from SAP to TaRMS?

Both Tax data and Master data.

Are you going to give out manuals to use?

The system has inbuilt manuals found under Online Help.

What will a foreign company that is not registered in Zimbabwe, but pays taxes in Zimbabwe through a representative taxpayer do about bank account and single account in the TaRMS system?

Tax payments can be made through the representative taxpayers' bank accounts.

What happens to individuals and companies who do not have bank accounts?

Funds can be deposited into the Commissioner's General Single account with any bank. Taxpayer has to cite his/her TIN for reference.

How is the system treating an Individual who is in business and in employment as well?

They will be required to submit individual income tax returns

After registration, will the client be issued an automatic VAT certificate?

Yes

Can taxpayer change the bank linked to the single account?

Yes. Taxpayers can change their single account bank as long as they have a nil balance in the single account.

Do we still do interviews for CGT cases?

Yes, Interviews still remain mandatory.

If client has outstanding debts, will the refund be processed?

No Taxpayers will have to extinguish their debt first

Is TaRMS able to issue Tax Clearances?

Yes, Compliant tax payers will automatically get their tax clearance certificate.

How long does it take for the system to issue an estimated assessment when taxpayer fails to submit a return?

9 Days after due date.

Are we going to have two TINs in TaRMS for ZWL and USD separately?

No, one TIN will contain transactions for both currencies.

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