



## PUBLIC NOTICE INTRODUCTION OF BLOCK MANAGEMENT SYSTEM

The Zimbabwe Revenue Authority (ZIMRA) hereby notifies all its valued taxpayers that it has implemented a **Block Management System (BMS)** with effect from **1 January 2023**. The BMS involves zoning of taxpayers by geographical location and assigning ZIMRA officials to manage all taxpayers within a given zone/block. The zoning will include Central Business Districts, flea markets, farms, industrial areas as well as informal traders' and rural business locations.

ZIMRA officers will engage all taxpayers through door-to-door visits checking on all compliance issues including daily sales schedules, (templates will be provided), registration for tax purposes, returns submission, payment of taxes and fiscalisation. BMS strives to increase efficiency to ZIMRA clients by bringing closer some of the services taxpayers require such as:

- Taxpayer education,
- Online returns filing,
- Registration,
- Audits and
- Queries handling.

ZIMRA intends to build partnerships with all its taxpayers for a better Zimbabwe. ZIMRA urges all taxpayers to fully co-operate and support its Officers in the implementation of the BMS. Taxpayers are encouraged to approach any nearest ZIMRA office if they have queries regarding authenticity and identities of visiting officials or contact ZIMRA through toll free numbers 0800 4174/0800 4185 or social media platforms.

Please note that ZIMRA officials will be wearing their ZIMRA Identity Cards.

*My Taxes, My Duties: Building My Zimbabwe!!*

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