

PUBLIC NOTICE:

New Tax and Revenue Management System (TaRMS)

The Zimbabwe Revenue Authority, (ZIMRA), wishes to advise all its clients that it will be rolling out the new Tax and Revenue Management System (TaRMS) which will go live on 12 October 2023 as part of the organisation's focus on simplifying business processes for the convenience of taxpayers.

The unanimous position taken after the analysis of the current system was that there is need for a new system. Thus, the requirement for an effective and efficient tax management system was fundamental in achieving the ZIMRA core mandate and its five-year strategic plan.

ZIMRA is therefore introducing TaRMS, where improved service delivery will be offered. By reducing manual tasks, simplicity and streamlining workflows, ZIMRA will free up valuable time and resources, allowing tax revenue officers to focus on strategic decision-making and enhancing overall tax compliance.

For more information on the system, ZIMRA clients are urged to Contact the **ZIMRA Contact Centre** on training needs and other relevant information relating to TaRMS. See communication details below.

My Taxes, My Duties: Building My Zimbabwe!!

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