



PRESS STATEMENT

STEPS ZIMRA IS TAKING TO CURB SPREAD OF COVID-19 AT OFFICES, INLAND AND BORDER STATIONS

31 July, 2020

The Zimbabwe Revenue Authority (ZIMRA) is aware that due to the positioning of our offices, inland and border stations, there is a need to remain vigilant in observing and practicing procedures that reduce the high risk of exposure to COVID-19.

In the interest of safeguarding employees, clients and the public as directed by the guidelines from the World Health Organisation, the Ministry of Health and Childcare, ZIMRA is implementing measures to mitigate the likely impact and risks of this viral threat to operations and human life.

Current measures at our border posts and stations in instances of expected or suspected exposure to COVID-19 include but are not limited to:

- Testing contacts of all suspected COVID-19 cases;
- Immediate closure and subsequent disinfection of offices, inland and border stations that might be at risk;
- Re-opening of disinfected offices is done with the assistance and guidance of the relevant local medical authorities;
- Where practical ZIMRA stations and offices maintain critical skeleton staff;
- Staff are being provided with appropriate Personal Protective Equipment (PPE) and sanitizers; and
- Services are, as much as possible, being offered to clients/agents via electronic means.

As a mitigating measure against the spread of COVID-19 virus, clients are encouraged to access, utilise the available ZIMRA e-service facilities on www.efiling.zimra.co.zw or www.zimra.co.zw and reduce the risks associated with travelling or handling physical documents.

ZIMRA encourages everyone to put their health and safety first at all times while remembering that responsible behavior at an individual level will help safeguard us all.

Issued on behalf of ZIMRA by:

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