

REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY

REFERENCE NO: ZIMRA RFP 11-2021

Government of Zimbabwe

STANDARD

REQUEST FOR PROPOSALS

For the

Selection of Consultancy Services

May 2021



**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY**

PROCUREMENT REFERENCE NO: ZIMRA RFP 11/2021

Procurement Reference No: ZIMRA RFP 11/2021

Procuring Entity: Zimbabwe Revenue Authority

Date of Issue: May 28, 2021

Closing Date: JUNE 15, 2021 @1000hrs



Table of Contents

Part 1: Proposal Procedures

Part 2: Statement of Requirements

Part 3: Contract



**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY**

REFERENCE NO: ZIMRA RFP 11-2021

PART 1: PROPOSAL PROCEDURES

PART 1: REQUEST FOR PROPOSALS PROCEDURES

References:

References to the Act are to the Public Procurement and Disposal of Public Assets Act [Chapter 22:23] and references to the regulations are to the Public Procurement and Disposal of Public Assets (General) Regulations, 2018 (Statutory Instrument No. 5 of 2018). The terms and requirements in the Act and Regulations govern the submission of Proposals and should be read by all Consultants.

Preparation of Proposals:

Only consultants registered with the Procurement Regulatory Authority of Zimbabwe in terms of section 4 of the Regulations are eligible to participate.

You are requested to submit a Proposal to provide the consulting services detailed in the Statement of Requirements by submitting separate technical and financial proposals, as detailed below. The standard forms contained within this Request for Proposals may be retyped for completion but the Consultant is responsible for their accurate reproduction.

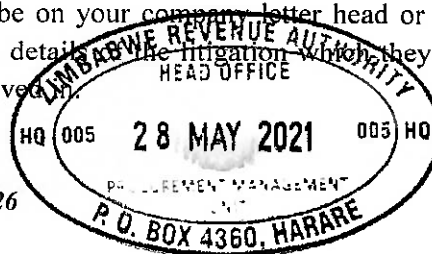
You are advised to read carefully the complete Request for Proposals document, including the Special Conditions of Contract in Part 3, as well as the Contract Agreement and the General Conditions of Contract for Consultancy Services (available on the Authority's website or on request), before preparing your proposal. Part 3: Contract Agreement is provided not for completion at this stage but to enable Consultants to note the Contract terms they will enter into if their bid is successful.

Number of bids allowed

No Consultant or Firm may submit more than one bid, either individually or as a joint venture partner in another bid, except as a subcontractor. A conflict of interest will be deemed to arise if bids are received from more than one Consultancy owned, directly or indirectly, by the same person.

Bidders are also required to submit the following **mandatory** documents for eligibility;

1. Proof of registration with the Procurement Regulatory Authority of Zimbabwe;
2. A copy of current and valid tax clearance certificate and VAT registration;
3. Complete and sign Bid security declaration form and financial proposal sheet
4. State bid validity period and sign technical proposal sheet
5. Company Profile;
6. Certificate of Incorporation, CR6 and CR14 or other company registration documents
7. Detailed Curriculum Vitae with supporting documents
8. 5 years' experience on employee satisfaction surveys.
9. Bidders **MUST** state the number of operational experience;
10. Bidders must provide a minimum of three (3) references (or reference letters) showing bidders' direct experience in the successful provision of similar services;
11. Any further information reflecting the qualifications and working experience in this domain and,
12. **Declaration of any Litigation.** This should be on your company letter head or from your attorney. Bidders should give, if there is any, detail of the litigation which they may have been involved in and any, which they are involved in.



**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY**

REFERENCE NO: ZIMRA RFP 11-2021

PART I: PROPOSAL PROCEDURES

Preparation of Technical Proposals:

Technical proposals should contain the following documents and information:

13. A description of the methodology for performing the services, demonstrating understanding of the objectives of the assignment;
14. a work plan, showing the inputs of all key staff;
15. list of key staff;
16. qualifications of key staff together with detailed signed-off CVs by the key staff and Firm's representative;
17. a summary of experience of the Firm(s) in similar assignments in the past five (5) years, together with the names and contact details of persons connected with these assignments who will provide references;

Preparation of Financial Proposals:

Financial proposals should contain the following documents and information:

1. The Financial Proposal Submission Sheet in this Part;
2. The Breakdown of Contract Price form in this Part, showing all costs for the assignment, broken down into fees and reimbursable costs;

Basis of Pricing and Payment:

The contract will be a lump sum contract.

Payments will be made on the following basis:

The contract price must be a fixed total lump sum, including all costs required to carry out the services. The Breakdown of Contract Price may be used only for evaluation purposes and to determine the price for any additional services agreed.

Clarification of the request for proposals document may be requested in writing by any Consultant or Firm up to 11 June 2021 and should be sent to:

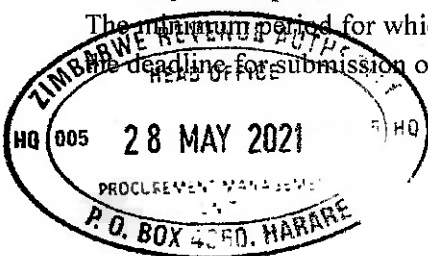
**Director, Procurement
Zimbabwe Revenue Authority (ZIMRA)
10th Floor, ZB Centre, Corner Kwame Nkrumah Ave/ First Street
Harare, Zimbabwe.**

Or via Email to procurement@zimra.co.zw

Responses to questions / queries will be made in writing to all prospective bidders by June 13, 2021.

Validity of Proposals:

The minimum period for which the Consultant's proposal must remain valid is sixty (60) days from the deadline for submission of proposals.



**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY**

REFERENCE NO: ZIMRA RFP 11-2021

PART I: PROPOSAL PROCEDURES

Sealing and marking of Proposals:

The technical and financial proposals should be sealed in separate envelopes, both clearly marked with the Procurement Reference Number above, the Consultant's name, the name of the Procuring Entity and either "Technical Proposal" or "Financial Proposal" as appropriate.

Both envelopes should be enclosed in a single outer envelope, clearly marked with the Procurement Reference Number above, the Consultant's name and the name of the Procuring Entity. All the two envelopes should be sealed in such a manner that opening and resealing cannot be achieved undetected. The single outer envelope makes a single full bid.

Bids should be submitted in **triplicate** with one (1) original copy marked "**ORIGINAL**" and two (2) copies each marked "**COPY**". All 3 copies should be in sealed envelopes clearly marked with the details of the tender, and should be deposited in a tender box situated at the below address. In the event of any discrepancy between the original and the copies, the original will prevail.

Submission of Proposals:

Proposals should be submitted to the address below, no later than the date and time of the deadline below. Late proposals will be rejected. The Procuring Entity reserves the right to extend the proposal submission deadline but will notify all consultants invited to submit proposals of the amended proposal submission deadline

Date for Submission: **June 15, 2021**
Time of Submission **1000 Hours (local time).**
Address for submission: **Zimbabwe Revenue Authority
Reception Area, 6th Floor, ZB Centre
Corner Kwame Nkrumah Ave/ First Street
Harare, Zimbabwe.**

Means of acceptance:

Bids in the sealed envelopes shall be deposited in a tender box situated at the above address. All the bidders should record their bids in the tender submission register situated thereto, in the format prescribed in the register.

Opening of Proposals:

The technical proposals will be opened in public immediately following the deadline for submission. Financial proposals will be kept unopened and the evaluation committee will have no access to financial information until the technical evaluation is concluded.

Financial proposals of rejected bids will be returned unopened. Financial proposals for accepted bids will be opened in public on the date specified in the notice of results for the technical evaluation.

Withdrawal, amendment or modification of Proposals:

A Consultant may withdraw, substitute, or modify its Proposals after it has been submitted by sending a written notice, duly signed by an authorized representative. However, no Proposal may be withdrawn, substituted, or modified in the interval between the deadline for submission of



**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY**

REFERENCE NO: ZIMRA RFP 11-2021

PART I: PROPOSAL PROCEDURES

Proposals and the expiration of the period of proposal validity specified by the Consultant or any extension thereof.

Evaluation of Proposals:

The evaluation of proposals will use the **Quality and Cost Based Selection (QCBS)** evaluation methodology as detailed below:

Quality and Cost Based Selection (QCBS):

1. Preliminary examination to confirm that all documents required have been provided, to confirm the eligibility of consultants and to confirm that the Consultant has accepted all terms and conditions without material deviation or reservation;
2. Technical evaluation to assess the technical quality of proposals against the criteria below, to determine the technical score for each proposal and to determine which proposals reach the minimum technical score given below; and
3. Financial evaluation to determine the financial score of each proposal, to weight the technical and financial scores and to determine the total score of each proposal. Proposals failing any stage will be eliminated and not considered in subsequent stages.

Technical Evaluation Criteria:

Submitted proposals shall be evaluated and awarded by using the technically qualified with lowest price approach. Technical proposal shall be evaluated out of 80% whereas Financial shall be evaluated out of 20%.

Below is the breakdown of the scores on technical proposal out of 100% which shall be deducted to 80%:

(Qualifications of Key Personnel)	[20] Marks
Methodology Proposed (including a detailed work plan)	[50] Marks
Specific working experience as evidenced by at least 3 refs	[30] Marks
Total Marks	[100]

The minimum technical qualifying score required to pass the technical evaluation is 80 points.

Financial Criteria:

Financial scores will be determined by awarding 100 points to the lowest priced proposal and giving all other proposals a score which is proportionate to this.

Total scores will be determined using a weighting of 80% for technical proposals and a weighting of 20% for financial proposals.”

Currency:

Bids should be priced in both United States Dollars (US\$) and Zimbabwean Dollars (ZWS). The payment will be made in Zimbabwean Dollars, using the prevailing exchange rates published by the Reserve Bank of Zimbabwe (RBZ). The US\$ price shall be used as the bases for any future price increases in the event of RBZ rate movement.

Recommendation for Award:



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY

REFERENCE NO: ZIMRA RFP 11-2021

PART 1: PROPOSAL PROCEDURES

The proposal with the highest total score will be recommended for award of contract, subject to any negotiations required.

Award of contract:

Award of contract will be by placement of a contract in accordance with Part 3 of this Request for Proposals. The proposed award of contract will be by issue of a Notification of Contract Award in terms of section 55 of the Act which will be effective until signature of the contract documents in accordance with Part 3: Contract. Unsuccessful Consultants will receive the Notification of Contract Award and, if they consider they have suffered prejudice from the process, they may, within 14 days of receiving this Notification, submit to the Procuring Entity a Challenge in terms of section 73 of the Act, subject to payment of the applicable fee set out in section 44 of and the Third Schedule to the Regulations.

The contract will only be valid subject to payment of annual contract administration fees in line with Part V of the Fifth Schedule to the Regulations.

Right to Reject:

The Procuring Entity reserves the right to accept or reject any proposal or to cancel the procurement process and reject all proposals at any time prior to contract award.


Corrupt Practices:

The Government of Zimbabwe requires that Procuring Entities, as well as Consultants, observe the highest standard of ethics during the procurement and execution of contracts. In pursuit of this policy:

1. the Procuring Entity will reject a recommendation for award if it determines that the Consultant recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive, coercive or obstructive practices in competing for the Contract or been declared ineligible to be awarded a procurement contract under section 99 of the Act; a definition of these terms is found in clause 1.9 of the GCC;
2. the Authority may under Section 72 (6) of the Act impose the debarment sanctions under section 74(1) of the Regulations;
3. in accordance with section 42 of the Regulations, submission of a bid will be deemed to be an undertaking on behalf of the Consultant to accept the responsibilities described in clause 1.1 of the GCC; and
4. Any conflict of interest on the part of the Consultant must be declared.

Declaration by the Accounting Officer:

I declare that the procurement is based on neutral and fair technical requirements and the Consultant's qualifications.


.....

Signature

20/05/2021
.....



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY

REFERENCE NO: ZIMRA RFP 11-2021

PART 1: PROPOSAL PROCEDURES

Technical Proposal Submission Sheet

{Note to Consultants: Complete this form with all the requested details and submit it as the first page of your technical proposal, with the documents requested in Part 1 attached. Ensure that your proposal is authorised in the signature block below. A signature and authorisation on this form will confirm that the terms and conditions of this RFP prevail over any attachments. If your proposal is not authorised, it may be rejected.

In case the Consultant is a Joint Venture (JV), the Bid must be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.}

Procurement Reference Number:

Subject of Procurement:

Name of Consultant:

Consultant's Reference Number:

Date of Technical Proposal:

We offer to provide the services described in the Statement of Requirements, in accordance with the terms and conditions stated in your Request for Proposals referenced above. We confirm that we are eligible to participate in public procurement and meet the eligibility criteria specified in Part 1: Proposal Procedures of your Request for Proposals.

The validity period of our proposal is..... days from the date of submission. We submit on the attached Appendices the evidence to demonstrate our suitability to perform the required services:

Appendix A: Methodology and Work Plan;

Appendix B: Experience and Qualifications.

We understand that the proposals in these Appendices, if approved or as amended, will be included in the Contract Appendices and shall form a contractual commitment. We enclose a separately sealed financial proposal. We declare that we are not debarred from bidding and that the documents we submit are true and correct.

Technical Proposal Authorised by:

Signed	Name:
In capacity of:	Date:(DD/MM/Y Y)
Duly authorised for and on behalf of:	
Firm	
Address:	
.....	
Corporate Seal (where appropriate)	



**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY**

REFERENCE NO: ZIMRA RFP 11-2021

PART 1: PROPOSAL PROCEDURES

Financial Proposal Submission Sheet

{Note to Consultants: Complete this form with all the requested details and submit it as the first page of your financial proposal, with the documents requested above attached. Ensure that your proposal is authorised in the signature block below. A signature and authorisation on this form will confirm that the terms and conditions of this RFP prevail over any attachments. If your proposal is not authorised, it may be rejected. The total price of the proposal should be expressed in a currency permitted in the SCC}.

In case the Consultant is a Joint Venture (JV), the Bid must be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.

Procurement Reference Number:
Subject of Procurement:
Name of Consultant:
Consultant's Reference Number:
Date of Financial Proposal:

The total price of our proposal is: _____ and _____. {Insert currencies and amounts}

We confirm that the rates quoted in our Financial Proposal are fixed and firm for the duration of the validity period and will not be subject to revision or variation or adjustment.

Financial Proposal Authorised by:

Signed	Name:
In capacity	Date:(DD/MM/YY)
of:	
Duly authorised for and on behalf of:	
Firm	
Address:	
Corporate Seal (where appropriate)	



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY

REFERENCE NO: ZIMRA RFP 11-2021

PART I: PROPOSAL PROCEDURES

Bid-Securing Declaration

{The Bidder must fill in this Form in accordance with the instructions indicated, where it has been stated in the Bidding Procedures that a Bid-Securing Declaration is a requirement of bidding}.

Procurement Reference number:

Date:[date (in day, month and year format)]

Bidder's Reference Number:

To: {full name of Procuring Entity}

We, the undersigned, declare that:

We understand that, according to the terms and conditions of your bidding documents, bids must be supported by a Bid-Securing Declaration.

We accept that we may be debarred from bidding for any contract with a Procuring Entity in Zimbabwe for a period of time to be determined by the Authority, if we are in breach of our obligation(s) under the bidding conditions, because:

- (a) We have withdrawn our Bid during the period of Bid validity; or
- (b) Having been notified of the acceptance of our Bid by the Procuring Entity during the period of bid validity, we fail or refuse to execute the Contract.

We understand this Bid Securing Declaration will expire if we are not the successful Bidder, either when we receive your notification to us of the name of the successful Bidder, or twenty-eight days after the expiration of our Bid, whichever is the earlier.

Signed	Name:
In capacity of:	Date:(DD/MM/YY)
Duly authorised for and on behalf of:	
Company	
Address:	
.....	
Corporate Seal (where appropriate)	



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY

REFERENCE NO: ZIMRA RFP 11-2021

PART 1: PROPOSAL PROCEDURES

Summary of Costs

{Complete this form to summarise all the costs together from the breakdown of costs and submit it as part of your financial proposal.

Item	Costs
	[Indicate Currency]
Fees	
Reimbursable Costs	
VAT	
Total Cost of Financial Proposal¹	

1 The total cost must coincide with the sum in the Financial Proposal Submission Sheet.



**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY**

REFERENCE NO: ZIMRA RFP 11-2021

PART 1: PROPOSAL PROCEDURES

BREAKDOWN OF CONTRACT PRICE (FEES)

{Complete this form with details of all your costs and submit it as part of your financial proposal. Authorise the rates quoted in the signature block below. Where this is a lump sum contract, the total price will be the contract price and the breakdown will be used only to determine the price of any additional services. Where this is a time-based contract, the breakdown will be used as the cost estimates and payment will be made for the services actually performed and costs actually incurred.}

Currency of Costs: _____

FEES				
Name and Position of Personnel	Input Quantity	Unit of Input	Unit Rate	Total Price
Sub Total:				

Breakdown of Contract Price Authorised By:

Signed	Name:
In capacity of:	Date:(DD/MM/YY)
Duly authorised for and on behalf of:	
Firm	
Address:	
.....	
Corporate Seal (where appropriate)	



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY

REFERENCE NO: ZIMRA RFP 11-2021

PART 1: PROPOSAL PROCEDURES

BREAKDOWN OF CONTRACT PRICE (REIMBURSABLES)

Currency of Costs: _____

REIMBURSABLE COSTS				
Description of Cost	Quantity	Unit of Measure	Unit Price	Total Price
Sub Total:				

Breakdown of Contract Price Authorised By:

Signed	Name:
In capacity of:	Date:(DD/MM/Y Y)
Duly authorised for and on behalf of:	
Firm	
Address:	
Corporate Seal (where appropriate)	

Appendix A: Methodology and Work Plan

{Describe the methodology and work plan you would propose to use in meeting the requirements in the statement of requirements in Part 2.}



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO CONDUCT
EMPLOYEE SATISFACTION SURVEY

REFERENCE NO: ZIMRA RFP 11-2021

PART 1: PROPOSAL PROCEDURES

Appendix B: Experience and qualifications

{Provide background information about the consultancy firm that is bidding for the Contract and of any other firm that is associated with this bid. State whether any of the required services will be sub-contracted. Describe the experience of the firm in performing similar consultancy Contracts, if so required by the instructions in Part 1.

Name the key personnel who will perform the requirements under the Contract, their proposed period of engagement, including working hours and holidays, and describe their qualifications and experience in working on similar Contracts, distinguishing between foreign consultants and national (Zimbabwean) consultants. Describe any intended transfer of knowledge to consultants and other personnel in Zimbabwe and how this transfer will be achieved.}





ZWS ISO 9001:2008 QUALITY MANAGEMENT SYSTEM

ZIMBABWE REVENUE AUTHORITY

Terms of Reference

Hire of Consultant to conduct Employee Satisfaction Survey.



**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO MANAGE ZIMRA
PROPERTY INVESTMENT PORTFOLIO**

PROCUREMENT REFERENCE NO: ZIMRA RFP 11-2021

PART 2: STATEMENT OF REQUIREMENTS

Objectives

THE SURVEY IS AIMED AT SHOWING THE LEVEL OF EMPLOYEE'S COMMITMENT AND SATISFACTION TO BOTH THEIR JOB AND ORGANIZATION IN ORDER TO ASSIST ZIMRA TO EVALUATE EMPLOYEE WORKPLACE EXPERIENCES SO THAT IT CAN DEVISE INFORMED STRATEGIES FOR MAKING THE WORKPLACE THE BEST POSSIBLE.

Duties and Responsibilities

- 2.1 Conduct online survey and the target population for managerial and non-managerial employee totalling 2 850.
- 2.2 Produce two separate reports for managerial and non-managerial employees, they should be produced separately showing satisfaction levels per question.
- 2.3 The report for non-managerial employees should show station and divisional specific results.

Expected Outcome

- ✓ Establish job satisfaction level results for both managerial and non-managerial employees.
- ✓ Establish employees' level of dedication/commitment to the Organisation.
- ✓ Establish level of satisfaction scores per station.
- ✓ Knowledge of issues affecting employees at workplace.
- ✓ Knowledge of subordinate-supervisor relationship at the work place.
- ✓ Knowledge of areas of improvement needed- adequacy of resources, clear cut direction to meet set goals, effective communication. Working relationships etc.

Qualifications and Experience of the Consultants and Consulting Firm

5.1 CREDENTIALS REQUIRED OF THE CONSULTANT:

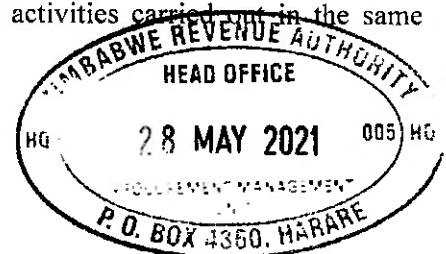
- a) Degree in Science/Social Sciences/ Business.
- b) At least five (5) years of working experience on Employee Satisfaction surveys

Submission of Bids

6.1 PERSONS INTERESTED IN THIS JOB ASSIGNMENT SHOULD FURNISH EVIDENCE OF THE REQUIRED QUALIFICATIONS AND EXPERIENCE.

6.2 ADDITIONALLY, THE FOLLOWING DOCUMENTS SHOULD FORM PART OF THE BIDS TO THE SUBMITTED:

- a) Curriculum Vitae with supporting documents;
- b) List of references with details on the previous activities carried out in the same domain;



**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO MANAGE ZIMRA
PROPERTY INVESTMENT PORTFOLIO**

PROCUREMENT REFERENCE NO: ZIMRA RFP 11-2021

PART 2: STATEMENT OF REQUIREMENTS

- c) Any further information reflecting your qualifications and working experience in this domain;
- d) Financial proposal.

Duration

The on-line survey should be done within 7 days and reports generated within seven days after completion of the on line survey.

Contact Person

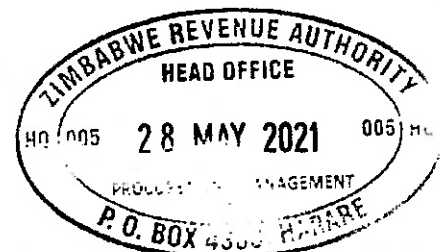
Contact person for ZIMRA, will be Director PMU or any other person as assigned.

The evaluators will consider how well a bidder's proposed solution meets the needs of The Procuring Agent described in the bidder's response to each requirement and form. It is important that responses be clear and complete so that the evaluators can adequately understand all aspects of the proposal. The evaluation process is not designed to simply award the contract to the lowest cost bidder. Rather, it is intended to help The Procuring Agent to select the bidder with the best combination of attributes, including price, based on defined evaluation factors.

Confidentiality

It is acknowledged that in the ordinary course of collecting and analyzing the assessment feedback from the participants, the consultant will access information about the business of the Zimbabwe Revenue Authority (*the Authority*) and individual Executive Managers. The consultant will be required to sign an oath of secrecy before commencement of this assignment.

The consultant will not, either during or after this assignment, for own purposes or for any other purpose and for any reason and in any manner, use or divulge or communicate any confidential information acquired or discovered, to any person, firm, company or organization, except with the express written permission of the Authority and only to authorized persons for the purposes that the Board will specify.



**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO MANAGE ZIMRA
PROPERTY INVESTMENT PORTFOLIO**

PROCUREMENT REFERENCE NO: ZIMRA RFP 11-2021

Part 3: Contract

PART 3: CONTRACT FOR CONSULTANTS' SERVICES

Lump Sum Contract

between

[Name of the Procuring Entity]

and

[name of the Consultant]

Dated: _____



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO MANAGE ZIMRA
PROPERTY INVESTMENT PORTFOLIO

PROCUREMENT REFERENCE NO: ZIMRA RFP 11-2021

Part 3: Contract

Contract

[Text in brackets [] is for the guidance of the person who drafts the document; all notes should be deleted in final text]

This CONTRACT (hereinafter called "the Contract") is made on the *[day]* day of the month of *[month]*, *[year]*, between, on the one hand, *[full name and address of Procuring Entity]* (hereinafter called the "Procuring Entity") and, on the other hand, *[full name of Consultant]* (hereinafter called the "Consultant").

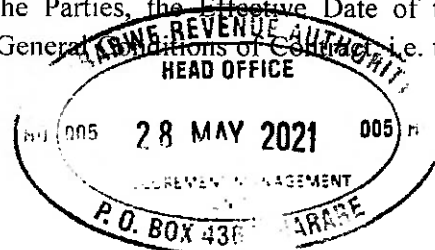
[Note: If the Consultant consist of more than one entity, the above should be partially amended to read as follows: "... (hereinafter called the "Procuring Entity") and, on the other hand, a joint venture/consortium/association consisting of the following entities, each of which will be jointly and severally liable to the Procuring Entity for all the Consultant's obligations under this Contract, namely, [name of Consultant] and [name of Consultant] (hereinafter called the "Consultant").

WHEREAS

- (a) The Procuring Entity has requested the Consultant to provide certain consulting services as defined in this Contract (hereinafter called the "Services");
- (b) the Consultant, having represented to the Procuring Entity that he has the required professional skills, and personnel and technical resources, has agreed to provide the Services on the terms and conditions set forth in this Contract;
- (c) the Procuring Entity has secured budgeted funds towards the cost of the Services and intends to apply a portion of the funding to eligible payments under this Contract, it being understood that such payments will be subject, in all respects, to the terms and conditions of the contract;

NOW THEREFORE the Parties hereby agree as follows:

1. The following documents (hereinafter called "the Contract Documents") attached hereto shall be deemed to form an integral part of the Contract:
 - (a) The General Conditions of Contract;
 - (b) The Special Conditions of Contract;
 - (c) The following Appendices: *[Note: If any of these Appendices are not used, the words "Not Used" should be inserted below, next to the title of the Appendix]*
 - Appendix A: Methodology and Work Plan *{This should be in accordance with Section A of the Statement of Requirements}* *[Not used]*
 - Appendix B: Experience and Qualifications of Key Personnel *{this should be in accordance with Section B of the Statement of Requirements.}* *[Not used]*
 - Appendix C: Cost Estimates *[Not used]*
2. This Contract shall prevail over the Contract Documents. In the event of any discrepancy or inconsistency within the Contract Documents, then the documents shall prevail in the order listed above.
2. The reciprocal rights and obligations of the Parties shall be as set forth in the Contract and the Contract Documents, in particular:
 - (a) The Consultant shall carry out the Services in accordance with the provisions of the Contract; and
 - (b) The Procuring Entity shall make payments to the Consultant in accordance with the provisions of the Contract.
3. Irrespective of when the Contract is signed by the Parties, the Effective Date of the Contract is the date referred to in clause 2.1 of the General Conditions of Contract, i.e. the



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO MANAGE ZIMRA PROPERTY INVESTMENT PORTFOLIO

PROCUREMENT REFERENCE NO: ZIMRA RFP 11-2021

Part 3: Contract

date of the Procuring Entity's notice to the Consultant instructing the Consultant to begin carrying out the Services.

IN WITNESS WHEREOF, the Parties have caused the Contract to be signed in their respective names.

For and on behalf of	<i>[name of Procuring Entity]</i>
Signed: <i>[Authorized Representative]</i>
Name:	
In capacity as:	
For and on behalf of	<i>[full name of Consulting Company]</i>
Signed: <i>[Authorized Representative]</i>
Name:	
in capacity as:	

[Note: If the Consultant consists of more than one entity, all these entities should appear as signatories, e.g., in the following manner:]

For and on behalf of	each of the Members of the Consultants
Name of Member: <i>[Authorized Representative]</i>
Name of signatory:	
in capacity as:	
Name of Member: <i>[Authorized Representative]</i>
Name of signatory:	
in capacity as:	



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO MANAGE ZIMRA PROPERTY INVESTMENT PORTFOLIO

PROCUREMENT REFERENCE NO: ZIMRA RFP 11-2021

Part 3: Contract

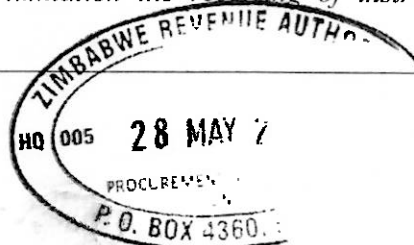
General Conditions of Contract

Any resulting contract placed shall be subject to the General Conditions of Contract (GCC) for the Procurement of Consultancy Services (copy available on the Authority's website or on request) except where modified by the Special Conditions below.

Special Conditions of Contract

The clause numbers given in the first column correspond with the relevant clause numbers of the General Conditions of Contract.

GCC reference	Amendment or supplement to the General Conditions of Contract for Services
1.4	<p>The address for the Procuring Entity is:</p> <p><i>[Address]</i></p> <p><i>[Address]</i></p> <p>Email:</p> <p>The address for the Consultant is:</p> <p><i>{Consultant to provide contact details}</i></p> <p>Email:</p>
1.5	The location for the performance of services are <i>[provide details]</i>
1.6	The Member in Charge is <i>{Consultant to provide details}</i>
1.7	<p>The Authorized Representatives are:</p> <p>For the Procuring Entity: <i>[Insert name and telephone number]</i></p>
	<p>For the Consultant: <i>{insert name and telephone number}</i></p> <p><i>[If the Consultant consists of a joint venture/consortium/ association of more than one entity, specify the entity that is authorised to act on behalf of the other entities in exercising all the Consultant's rights and obligations towards the Procuring Entity under this Contract, including without limitation the receiving of instructions and</i></p> <p><i>the Procuring Entity.]</i></p>



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO MANAGE ZIMRA
PROPERTY INVESTMENT PORTFOLIO

PROCUREMENT REFERENCE NO: ZIMRA RFP 11-2021

Part 3: Contract

GCC reference	Amendment or supplement to the General Conditions of Contract for Services
1.8	<p>Taxes and duties: The Consultant, Sub-Consultants and Personnel shall pay all such indirect taxes, duties, fees and other impositions as are levied under the laws of Zimbabwe. <i>[Amend if any tax exemptions apply.]</i></p>
1.10	<p>Nationals of the following countries are ineligible for performance of this Contract <i>[Insert ineligible countries or state none]</i></p>
2.1	<p>The effectiveness conditions are the following: <i>[insert conditions]</i> <i>[Note: List here any conditions of effectiveness of the Contract, e.g., Procuring Entity's approval of Consultant's proposals for appointment of specified key staff members, etc. If there are no effectiveness conditions, delete this and Clause SC 2.1 from the SC].</i></p>
2.3	<p>Latest time for commencement of services <i>[insert time period, e.g.: 30 days] days after the Effective Date.</i></p>
2.4	<p>The Contract shall expire after <i>[insert time period, e.g.: twelve months]</i> from the Effective Date.</p>
3.5	<p>Insurance to be taken out by the Consultant. The risks and the coverage shall be as follows:</p> <ul style="list-style-type: none"> (a) Third Party motor vehicle liability insurance in respect of motor vehicles operated in Zimbabwe by the Consultant or its Personnel or any Sub-Consultants or their Personnel, with a minimum coverage of <i>[insert amount and currency]</i>; (b) Third Party liability insurance, with a minimum coverage of <i>[insert amount and currency]</i>; (c) professional liability insurance, with a minimum coverage of <i>[insert amount and currency]</i>; (d) employer's liability and workers' compensation insurance in respect of the Personnel of the Consultant and of any Sub-Consultants, in accordance with the relevant laws of Zimbabwe, as well as, with respect to such Personnel, any such life, health, accident, travel or other insurance as may be appropriate; and (e) insurance against loss of or damage to (i) equipment purchased in whole or in part with funds provided under this Contract, (ii) the Consultant's property used in the performance of the Services, and (iii) any documents prepared by the Consultant in the performance of the Services. <p><i>[Note: Delete what is not applicable].</i></p>
3.7	<p>Consultant's actions requiring the Procuring Entity's prior approval: <i>[State any other actions for which the Procuring Entity's prior approval is required or state none.]</i></p>
3.9	<p>Restrictions on the future use of documents and software prepared by the Consultant: <i>[All plans, drawings, specifications, designs, reports, other documents and software prepared by the Consultant for the Procuring Entity under this Contract shall</i></p>



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PROPERTY INVESTMENT PORTFOLIO

PROCUREMENT REFERENCE NO: ZIMRA RFP 11-2021

Part 3: Contract

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	<i>become and remain the property of the Procuring Entity. State any additional restrictions that shall apply to the future use of these documents and software.]</i>
3.12	Contract Administration Fee: The Contract Administration Fee set out in Part V of the Fifth Schedule to the Regulations is due upon the signing of the Contract and the applicable Fee is \$ <i>[State applicable fee or delete].</i>
4.6	Resident Project Manager: <i>[State whether a Resident Project Manager is required and, if so, the period of residence and the terms and conditions of his residence in Zimbabwe.</i>
5.1	Assistance and exemptions: <i>[State whether any exceptions are to be made to the provisions of GCC 5.1. and any additional assistance that will be provided by the Procuring Entity]</i>
5.4	Services, Facilities and Property of the Procuring Entity: <i>[State the services facilities and property that will be made available free of charge to the Consultant and Personnel during the period of performance of the Contract and how/when they will be made available.]</i>
5.6	Counterpart Personnel: <i>[Provide information about the professional and support counterpart personnel that will be made available free of charge to support the work of the Consultant, including any restrictions on dates or hours of work.]</i>
6.1	Contract Price: The contract price is <i>[insert amount(s) and currency(ies)]</i>
6.2(b)	Type of Contract: Lump Sum /Time Based contract <i>[Select the type of contract]</i>
6.5(a)	The following payment schedule shall apply: <i>[insert payment terms agreed]</i> [Sample clause for Time-Based contracts – amend as required] <ul style="list-style-type: none"> • Monthly payments shall be made for the actual inputs provided and reimbursable costs incurred by the Consultant, against invoices supported by itemized statements and supporting documentation.
6.5(b)	The Consultants Account(s): <i>{Consultant to insert Bank Account details for payment}</i>
6.5(c)	Advance Payment: <i>[State whether any advance payment will be made and, if so, the amount of such advance payment and any conditions for its use. Any advance payment must be supported by an Advance Payment Guarantee, as at Appendix D.]</i>
6.6(a)	Payment period: Payments shall be made within thirty (30) days from submission of a payment request. <i>[Amend as necessary]</i>

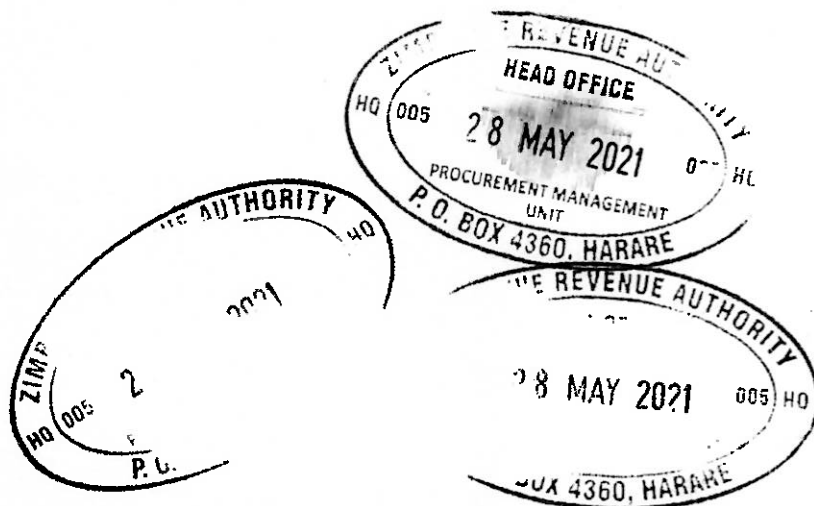


REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO MANAGE ZIMRA
PROPERTY INVESTMENT PORTFOLIO

PROCUREMENT REFERENCE NO: ZIMRA RFP 11-2021

Part 3: Contract

GCC reference	Amendment or supplement to the General Conditions of Contract for Services
6.6(b)	<p>Payment Documentation: The following documentation shall be required to support request for payment: <i>[List the full requirements for documentation to effect payment e.g.:</i></p> <p>Sample clause for Lump Sum Contracts <i>(a) reports or other deliverables</i></p> <p>Sample clause for Time Based Contracts (a) timesheets for key Personnel signed by the Procuring Entity; (b) evidence of reimbursable expenditure, including tickets, boarding passes and other receipts</p>
6.6(d)	<p>Interest for late payment: <i>[State whether interest will be paid at the rate set by the Reserve bank of Zimbabwe for payments that are delayed by more than fifteen days beyond the due date.]</i></p>
6.7	<p>Price Adjustment: <i>[State whether any price adjustment will be allowed and, if so, the basis for any such adjustment.]</i></p>



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO MANAGE ZIMRA
PROPERTY INVESTMENT PORTFOLIO

PROCUREMENT REFERENCE NO: ZIMRA RFP 11-2021

Part 3: Contract

Appendices for Time-based Contracts

APPENDIX A – STATEMENT OF REQUIREMENTS

[Note: This Appendix will include the final Terms of Reference, including the methodology and work plan, worked out by the Procuring Entity and the Consultants during technical negotiations, dates for completion of various tasks, place of performance for different tasks, specific tasks to be approved by Procuring Entity, reporting requirements, List format, frequency, and contents of reports; persons to receive them; dates of submission, etc.]

DESCRIBE ANY INTENDED TRANSFER OF KNOWLEDGE TO CONSULTANTS AND OTHER PERSONNEL IN ZIMBABWE AND HOW THIS TRANSFER WILL BE ACHIEVED].

APPENDIX B - KEY PERSONNEL AND SUB-CONSULTANTS

[Note: List:

Titles [and names, if already available], detailed job descriptions and minimum qualifications of Key Personnel to be assigned to work on the provision of consultancy services, indicating whether foreign or Zimbabwean, number of days' allocation and, for foreign personnel, distinguish between home and field days allocated.

APPENDIX C - COST ESTIMATES

[Note: List hereunder cost estimates:

1. (a) *Monthly rates for Foreign Personnel (Key Personnel and other Personnel)*
(b) *Monthly rates for local Personnel (Key Personnel and other Personnel).*
2. *Reimbursable expenses (items that are not applicable should be deleted; others may be added):*
 - (a) *Per diem allowances for each of the Personnel for every day in which such Personnel shall be absent from his or her home office.*
 - (b) *Air transport for Foreign Personnel: the cost of international transportation of the foreign Personnel by the most appropriate means of transport and the most direct practicable route to and from the Consultants' home office. In the case of air travel, this shall be by less than first class;*
 - (d) *Miscellaneous travel expenses: the fixed unit price per round trip for miscellaneous travel expenses such as the cost of transportation to and from airports, airport taxes, passport, visas, travel permits, vaccinations, etc.*
 - (e) *Other expenses, such as communications, printing, workshop or conference expenses etc.]*

