



**ZIMBABWE REVENUE AUTHORITY  
COMMISSIONER GENERAL**

WRITE TO:  
THE COMMISSIONER GENERAL  
ZIMBABWE REVENUE AUTHORITY  
PO BOX 4360  
CAUSEWAY  
HARARE

TELEPHONE:  
+263-4-758891/5  
FAX:  
+263-4-707400  
TELEGRAPHS:  
HARARE

CALL AT:  
RECEPTION  
6th FLOOR ZB CENTRE  
CORNER KWAME NKRUMAH AVE/  
FIRST STREET  
HARARE

IN REPLY PLEASE QUOTE:  
REF: NO.  
REF:ZIMRA ICB 05/2021

9 July 2021

To All Participating Bidders

**ADDENDUM NO. 2 TO TENDER NO. ZIMRA ICB 05/2021 FOR THE SUPPLY,  
DELIVERY, INSTALLATION AND COMMISSIONING OF A CONTACT  
CENTRE.**

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Reference is made to the above-mentioned tender, with a closing date of **23 July 2021 at 1000Hours.**

Please take note of the amendment to the clause on Eligibility Criteria in Contact Centre Solution Requirements in the bidding document to read:

**Five (5) deployments (at least one (1) should be a local deployment).**

***ALL the other requirements in the bidding document remains unchanged.***

Thank you

**T. SHONHIWA (MR).  
DIRECTOR PROCUREMENT**