



**ZIMBABWE REVENUE AUTHORITY
COMMISSIONER GENERAL**

WRITE TO:
THE COMMISSIONER GENERAL
ZIMBABWE REVENUE
AUTHORITY
PO BOX 4360
HARARE

TELEPHONE:
+263-4-758891/5
FAX:
+263-4-707400
TELEGRAPHS:
HARARE

CALL AT:
RECEPTION
6th FLOOR ZB CENTRE
CORNER KWAME NKRUMAH
AVE/ FIRST STREET
HARARE

IN REPLY PLEASE QUOTE:
NCB 30/2021

August 31, 2021

Attention : To All Participating Bidders

ADDENDUM NO.2 TO ZIMRA TENDER NO NCB 30/2021 FOR THE PROVISION OF CASH IN TRANSIT & STATIC SECURITY GUARDS SERVICES FOR A PERIOD OF TWO (2) YEARS.

Reference is made to the above mentioned tender with closing date of **September 07, 2021**. Below is an extract of queries raised by the participating bidders and the respective responses.

Question

Reference is made to the above tender, we kindly request clarification on the Insurance Requirement if it is US\$5,000, 000.00 or US\$5,000.00?

Answer

Kindly be advised that the Public Liability Insurance for the tender is US\$5 million (US\$5,000,000.00) or Zimbabwean Dollar equivalent at prevailing RBZ auction rate. However, having considered the bidders' request, we have revised the Public Liability Insurance threshold to US\$2,500,000.00 for the tender.

Question

We are in receipt of your Addendum but we have noticed there are some errors on the letter so need clarification on the closing date as the tender number states different. It states tender number NCB 29/2021 but the one on the website which the tender document was downloaded was NCB 30/2021. Please can you clarify on this as it is very critical for us to know date of submission for security guard services and cash in transit?

Answer

The correct Tender No. is NCB 30/2021 for the provision of Cash In Transit & Static Security Guards Services for a period of two (2) years. It was initially supposed to close on August 31, 2021 and the date was adjusted to September 07, 2021 through Addendum No. 1 of August 11, 2021 to allow bidders ample time to prepare their tender documents.

TS

Question

Kindly clarify on the following sites below coverages as day/night guards and coverages are not talling?

Answer

Find below attached revised deployment schedules:

a. Lot 3: Region 3 & Forbes

Station	Site	Day Guards	Night Guards	Days	Dog[s]	Gun[s]	Coverage
Chiredzi	606 Baobab Road	1	1	Mon- Sun	0	1	0600 - 1800 1800 - 0600
Sango Border Post	Traveler's Hall(Thursdays only)	1	0	Thurs.	0	1	0600-1800

b. Mutare

Station	Site	Day Guards	Night Guards	Days	Dog[s]	Gun[s]	Coverage
ZIMRE Centre Mutare	Cash office	n/a	n/a	n/a	n/a	n/a	n/a

c. Lot 4: Beitbridge Border Post

Site	Day Guards	Night Guards	Days	Dog[s]	Gun[s]	Coverage
Malindi Transit Yard	3	-	Mon - Sun			3x16 Hrs 6am - 10 pm
Manica Transit Yard	3	-	Mon - Sun			3x16 Hrs 6am -10pm
Beitbridge Transit Shed	3	-	Mon - Sun			3x16 Hrs 6am - 10pm
Container Depot	1	-	Mon - Sun			1x16 Hrs 6am - 10pm
Beitbridge Express	2	2	Mon - Sun			2x24 Hrs

Question

With reference to the above, we wish to participate in the tender that you flighted for the provision of security services Tender Number Zimra NCB 30/2021. Within this tender you requested that potential service providers have an insurance Policy with cover worth \$5 million USD. We belive this policy requirement excludes many capable bidders, whilst we understand the value of cover required is based on the value of assets secured we believe this must not be a pre-requisite before award of tender. If & when awarded the tender we are more than willing to increase our cover to required levels. It does not make sense for companies to increase premiums for a contract which is not secured. We implore you to look into this issue and allow for inclusivity for all capable service providers.

Answer

The requirement for a Public Liability Insurance cover is now pegged at US\$2,500,000.00 and remains a pre-requisite for this tender. The insurance cover cannot be waived in this instance because the tenderer has to prove the capacity to cover ZIMRA assets against unforeseen eventualities.

NOTE: This is the final addendum prior to this tender closure. The last date for all clarifications was August 26, 2021. All other requirements including closing date **remain unchanged** as per the bidding document and Addendum No. 1 issued on August 11, 2021.

Yours Sincerely,



T Shonhiwa (Mr.)

Director, Procurement Management Unit

