

**ZIMBABWE REVENUE AUTHORITY
COMMISSIONER GENERAL**



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IN REPLY PLEASE QUOTE:
REF: ZIMRA ICB 09/2021

17 September 2021

TO ALL PARTICIPATING BIDDERS

**ADDENDUM 1 TO THE BIDDING DOCUMENT FOR THE SUPPLY, DELIVERY,
INSTALLATION AND COMMISSIONING OF A FAST CARGO X-RAY SCANNING
SYSTEM TO ZIMRA**

Due to a number queries received regarding the above-captioned tender, ZIMRA is responding to the questions as on the annexure – ZIMRA ICB 09/2021.

NB: The Closing date of the tender has been extended to 5 October 2021.

All the other requirements in the bidding document remains unchanged.

Thank you

A handwritten signature in black ink, appearing to be 'T. Shonhiwa', written over a white background.

T. SHONHIWA
PROCUREMENT DIRECTOR

ANNEXURE 1

RESPONSES TO QUESTIONS RAISED UNDER TENDER ZIMRA ICB 09/2021 - FOR THE SUPPLY, DELIVERY, INSTALLATION AND COMMISSIONING OF A FAST CARGO X-RAY SCANNING SYSTEM TO ZIMRA

Part	Page	Specification	Question	Response
1	2	Closing Date: 21 September	We kindly request that the submission deadline is extended by 30 days.	ZIMRA is extending the closing date of the tender by 14 days to 5 October 2021
1	5	10. List at least three (3) traceable references showing bidders' direct experience in the successful delivery of x-ray scanning or related system.	<p>This conflicts with the instructions in the 'Experience Summary' (page 16) which asks for 2 references, and again with the 'System Requirement' (page 18) which asks for evidence of 10 systems of the same model to have been installed. Can ZIMRA please clarify exactly what the referencing requirements are?</p> <p>Please also note, given the requirement in size for the tunnel dimensions, it is not expected that any OEM can reference 10 systems that already meet that model, since scanners of this size are relatively new to market. We would request that the models need to be similar in nature, rather than models which meet this uniquely large tunnel size of min 4.2m width x 5.2m height (page 20).</p>	<p>ZIMRA requires at least three reference letters. However, more references can be availed in the company profile</p> <p>ZIMRA confirms that the minimum tunnel size min 4.2m width x 5.2m height</p>
1	6	All 3 copies should be in sealed envelopes clearly marked with the details of the tender and should be deposited in a tender box situated at the below address.	Due to current travel restrictions due to COVID-19, we request that submissions can either be made electronically or with hard copies via courier.	ZIMRA requires that bids be submitted at the stated address on or before the date of close of tender. At the moment ZIMRA is not taking electronic bids.

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1	7	The delivery period required (from the date of contract signing) and the final destination for delivery are as indicated in the Delivery Schedule in Part 2.	When looking at the Delivery Schedule in Part 2, no delivery (page 15), no delivery date has been entered by the procuring entity. Can you please confirm the minimum delivery date?	ZIMRA's expected delivery period is 10-12 weeks
1	10	Domestic Preference: A margin of preference, in accordance with the procedures outlined in section 8 of the Regulations, will apply. (a) The percentage of preference to be given to domestic providers is 15% (b) The percentage of preference to be given to women-owned businesses is 15%	Can ZIMRA kindly clarify how the 'percentage of preference' is scored/allocated?	Please refer to Section 8 of S.I 5 of 2018 - Public Procurement and Disposal of Public Assets Act [Cap 22:23] (General) Regulations. It can be accessible on the Procurement Regulatory Authority of Zimbabwe Website - http://www.praz.org.zw
1	11	Financial Evaluation Criteria Financial scores will be determined by awarding 100 points to the lowest priced proposal and giving all other proposals a score which is proportionate to this.	Can ZIMRA please clarify how the 'proportionate scores' are calculated against the lowest price proposal?	The Formula below is applied to obtain the scores of other bidders; Eg Company A Score = [Lowest bid price/Bid Price for Company A] x 20.
2	16	Bidders must have an established service centre with a field service engineer to perform all maintenance and repair work. The service shall be available 24/7 and response time for any fault of the scanners shall be less than 1 hour. A written evaluation for	Can ZIMRA please clarify is this establish service centre has to be in Zimbabwe itself? Is the 'response time', time to respond via phone/email, or time to be physically on site?	Yes Response time can be via phone or email but if these fail then it must be physical

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		this local service centre by current users shall be submitted	<p>If the latter, can ZIMRA share the (2) locations of each scanner?</p> <p>Can ZIMRA please elaborate on what a 'written evaluation' on one's own local service centre would entail?</p>	<p>It profiles how the service centre will assist in solving challenges</p>
2	16	The system for the scanning solutions must be capable of being integrated with the systems currently in use	Can ZIMRA please elaborate on what level of integration is required? i.e does the scanner need to share data into a local database, is the information exchange one way? What systems are we being asked to integrate with?	<p>The scanner need to integrate with current systems by sending data to the systems and save it in the databases.</p> <p>The exchange should be two way</p>
2	19	<p>Scanning Mode</p> <p>Mobile mode: the container / vehicle is driven to the scanning location. The driver exits the truck before the start of scanning operation. In that mode, the driver's cabin is safely scanned. Pass through mode: The container / vehicle shall be driven through the scanning tunnel. Scanning process will be automatically activated and no direct beam will be applied to the driver's cab. No conveying system shall be required.</p>	Can ZIMRA please confirm that they want a 'mobile scanner' which has the X-ray system placed upon a truck/chassis? This appears to be the case, but when later it request for a operator cabin with glass door and specifies soe truck length requirements, this could also mean a 'fixed' Gantry system (i.e. a system on rails). Please may ZIMRA clarify?	<p>Yes it's the X-ray system placed upon a truck/chassis with glass on operator cabin door.</p> <p>No gantry</p>
2	22	The operator's cabin must be equipped with a window of at least 1200 x 500 mm giving a direct view to the scanning area	Does ZIMRA require an off-board inspection office? With mobile scanners, the system operation and operator's cabin is traditionally on-board the vehicle in the operator 'pod'. For safety reasons (radiation shielding) it is not safe to put a large window in the operators' cabin in this instance. However, the operator	We confirm this requirement "The operator's cabin must be equipped with a window of at least 1200 x 500 mm giving a direct view to the scanning area"

Part	Page	Specification	Question	Response
			<p>will have full access to the scanning tunnel / area via CCTV videos.</p> <p>We request that the requirement of having a window looking directly into the scanning area is removed for operator radiation safety reasons.</p>	
2	22	Generator: System to have a standby generator with at least 500l fuel tank	Whilst extra fuel tanks can be added, traditional fuel tanks on mobile scanners have fuel tanks of 300-390l in capacity. Again, this makes us ask the question as to whether ZIMRA want a 'mobile' scanner, or a 'gantry' scanner? If 'mobile' we suggest this size of the fuel tank is reduced to below 390l.	We confirm this requirement "System to have a standby generator with at least 500l fuel tank
2	30	Service & Maintenance	It is not stipulated in Part 2 or Part 3 if there are any penalties relating to service. Can ZIMRA please clarify?	This will be mutually agreed with the winning bidder
2	17	Operator Training	Can you please clarify the number of personnel you would like to receive Operator Training? Would you like Operator (and Maintenance Training) to be done onsite or at the manufacturer's facility?	Maintenance training at factory for 10 officers Operator training at site for 40 officers