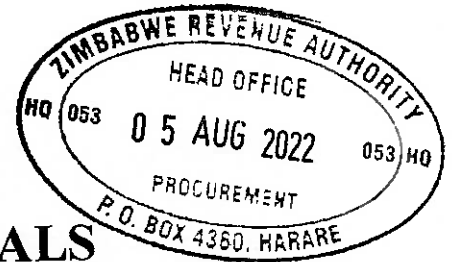


REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT
ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019
FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

Government of Zimbabwe

STANDARD REQUEST FOR PROPOSALS



FOR THE SELECTION OF A CONSULTANT
TO IMPLEMENT ENTERPRISE
GOVERNANCE OF INFORMATION AND
TECHNOLOGY USING COBIT 2019
FRAMEWORK

August 2022

**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT
ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019
FRAMEWORK**

REFERENCE NO: ZIMRA RFP 15 OF 2022

Procurement Reference No: ZIMRA RFP 15/2022

Procuring Entity: ZIMBABWE REVENUE AUTHORITY

Date of Issue: 05 August 2022

Date of submission: 26 August 2022 at 10 00hrs



**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT
ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019
FRAMEWORK**

REFERENCE NO: ZIMRA RFP 15 OF 2022

Table of Contents

Part 1: Proposal Procedures

Part 2: Statement of Requirements

Part 3: Contract



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

PART 1: REQUEST FOR PROPOSALS PROCEDURES

References:

References to the Act are to the Public Procurement and Disposal of Public Assets Act [Chapter 22:23] and references to the regulations are to the Public Procurement and Disposal of Public Assets (General) Regulations, 2018 (Statutory Instrument No. 5 of 2018). The terms and requirements in the Act and Regulations govern the submission of Proposals and should be read by all Consultants.

Preparation of Proposals:

You are requested to submit a Proposal to provide the consulting services detailed in the Statement of Requirements by submitting separate technical and financial proposals, as detailed below. The standard forms contained within this Request for Proposals may be retyped for completion but the Consultant is responsible for their accurate reproduction.

You are advised to read carefully the complete Request for Proposals document, including the Special Conditions of Contract in Part 3, as well as the Contract Agreement and the General Conditions of Contract for Consultancy Services (available on the Authority's website or on request), before preparing your proposal. Part 3: Contract Agreement is provided not for completion at this stage but to enable Consultants to note the Contract terms they will enter into if their bid is successful.

Number of bids allowed

No Consultant may submit more than one bid, either individually or as a joint venture partner in another bid, except as a subcontractor. A conflict of interest will be deemed to arise if bids are received from more than one Consultancy owned, directly or indirectly, by the same person.

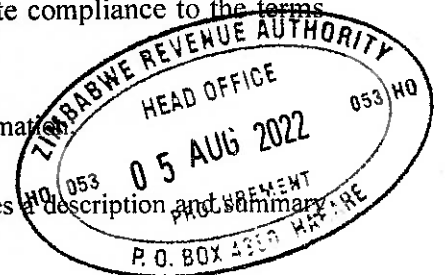
Bidders are also required to submit the following documents for eligibility;

1. Company Profile
2. Bidder must attach relevant experience on similar works.
3. Bidders must submit a signed Technical Proposal bid submission sheet and Financial Proposal Bid Submission Sheet to demonstrate compliance to the terms and conditions of the bid.

Preparation of Technical Proposals:

Technical proposals should contain the following documents and information:

4. The Technical Proposal Submission Sheet in this Part;
5. A proposed technical approach and methodology which gives a description and summary of the approach to be taken in performing the services



Preparation of Financial Proposals:

Financial proposals should contain the following documents and information:

1. The Financial Proposal Submission Sheet in this Part;
2. The Breakdown of Contract Price form in this Part, showing all costs for the assignment,

Failure to provide pricing for all the phases, and separately, will lead to automatic disqualification.

Basis of Pricing and Payment:

The contract will be a **lump sum**.

Payments will be made on the following basis: The contract price must be a fixed total lump sum, including all costs required to carry out the Services.

The Breakdown of Contract Price may be used only for evaluation purposes and to determine the price for any additional services agreed.

REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAME WORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

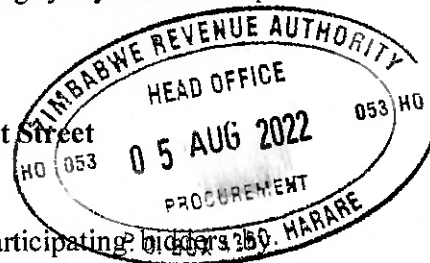
PART 1: PROPOSAL PROCEDURES

Clarification of the request for proposals document may be requested in writing by any Consultant up to 22/08./2022 and should be sent to:

**The Procurement Director
Zimbabwe Revenue Authority (ZIMRA)
10th Floor, ZB Centre, Corner Kwame Nkrumah Ave/ First Street
Harare, Zimbabwe.**

Or via Email to procurement@zimra.co.zw

Responses to questions / queries will be made in writing to all participating bidders by 19/08/2022



Validity of Proposals:

The minimum period for which the Consultant's proposal must remain valid is **60 Days** from the deadline for submission of proposals.

Sealing and marking of Proposals:

The technical and financial proposals should be sealed in **separate envelopes**, both clearly marked with the Procurement Reference Number above, the Consultant's name, the name of the Procuring Entity and either "Technical Proposal" or "Financial Proposal" as appropriate.

Both envelopes should be enclosed in a single outer envelope, clearly marked with the Procurement Reference Number above, the Consultant's name and the name of the Procuring Entity. All the two envelopes should be sealed in such a manner that opening and resealing cannot be achieved undetected. The single outer envelope makes a single full bid.

Bidders **must not** disclose their financial proposal in the technical proposal envelopes as this lead to **automatic disqualification**.

Bids should be submitted in **triplicate** with one (1) original copy marked "**ORIGINAL**" and two (2) copies each marked "**COPY**". All 3 copies should be in sealed envelopes clearly marked with the details of the tender, and should be deposited in a tender box situated at the below address. In the event of any discrepancy between the original and the copies, the original will prevail.

Submission of Proposals:

Proposals should be submitted to the address below, no later than the date and time of the deadline below. Late proposals will be rejected. The Procuring Entity reserves the right to extend the proposal submission deadline but will notify all consultants invited to submit proposals of the amended proposal submission deadline

Date for Submission: **26 August 2022**

Time of Submission **10 00 Hours (local time).**

Address for submission: **Zimbabwe Revenue Authority
Reception Area, 6th Floor, ZB Centre
Corner Kwame Nkrumah Ave/ First Street
Harare, Zimbabwe.**

OR

Email : procurement@zimra.co.zw

Means of acceptance:

Bids in the sealed envelopes shall be deposited in a tender box situated at the above address. All the bidders should record their bids in the tender submission register situated thereto, in the format prescribed in the register.

Opening of Proposals:

REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

The technical proposals will be opened in public immediately following the deadline for submission. Financial proposals will be kept unopened and the evaluation committee will have no access to financial information until the technical evaluation is concluded.

Financial proposals of rejected bids will be returned unopened. Financial proposals for accepted bids will be opened in public on the date specified in the notice of results for the technical evaluation.

Withdrawal, amendment or modification of Proposals:

A Consultant may withdraw, substitute, or modify its Proposals after it has been submitted by sending a written notice, duly signed by an authorized representative. However, no Proposal may be withdrawn, substituted, or modified in the interval between the deadline for submission of Proposals and the expiration of the period of proposal validity specified by the Consultant or any extension thereof.

Evaluation of Proposals:

The evaluation of proposals will use the **Quality and Cost Based Selection (QCBS)** evaluation methodology as detailed below:

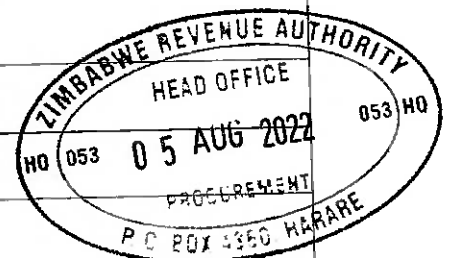
Quality and Cost Based Selection (QCBS):

1. Preliminary examination to confirm that all documents required have been provided, to confirm the eligibility of consultants and to confirm that the Consultant has accepted all terms and conditions without material deviation or reservation;
2. Technical evaluation to assess the technical quality of proposals against the criteria below, to determine the technical score for each proposal and to determine which proposals reach the minimum technical score given below. and
3. Financial evaluation to determine the financial score of each proposal, to weight the technical and financial scores and to determine the total score of each proposal.

Proposals failing any stage will be eliminated and not considered in subsequent stages.

Preliminary Examination and Eligibility Evaluation Criteria

Evaluation Parameter	Compliant / Non-Compliant
1. Bid Validity Must be 60 days.	
2. Bid Securing Declaration. MUST BE ATTACHED IN THE TECHNICAL BID.	
3. Company Profile	
4. Bidders must submit a signed Technical Proposal bid submission sheet.	
5. Company Registration Documents and Tax Clearance	
6. Completed Bid submission sheet	
7. Registration with PRAZ	
Responsiveness	Responsive / Non- Responsive



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAME WORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

Technical Evaluation Criteria:

Submitted proposals shall be evaluated and awarded by using the technically qualified with lowest price approach. Technical proposal shall be evaluated out of 80% whereas Financial shall be evaluated out of 20%.

Below is the breakdown of the scores on technical proposal out of 100% which shall be deduced to 80%:

Education (Qualifications of key personnel)	[30] Marks
Methodology Proposed (including a detailed work plan)	[50] Marks
Specific working experience	[20] Marks
Total Marks	[100]

Currency:

Bids should be priced in United States Dollars (US\$)

Payment Terms

In the event that the required product is imported, bidders must state their local currency component in ZWL at the prevailing RBZ Interbank rate on date of payment and the foreign component to be paid directly to the foreign manufacturer or authorised dealer supported by proof of dealership and licenses.

Recommendation for Award:

The proposal with the highest total scores will be recommended for award of contract, for all the phases, subject to any negotiations required.

Award of contract:

Award of contract will be by placement of a contract in accordance with Part 3 of this Request for Proposals. The proposed award of contract will be by issue of a Notification of Contract Award in terms of section 55 of the Act which will be effective until signature of the contract documents in accordance with Part 3: Contract. Unsuccessful Consultants will receive the Notification of Contract Award and, if they consider they have suffered prejudice from the process, they may, within 14 days of receiving this Notification, submit to the Procuring Entity a Challenge in terms of section 73 of the Act, subject to payment of the applicable fee set out in section 44 of and the Third Schedule to the Regulations.

The contract will only be valid subject to payment of annual contract administration fees in line with Part V of the Fifth Schedule to the Regulations.

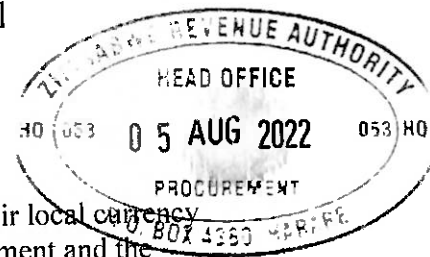
Right to Reject:

The Procuring Entity reserves the right to accept or reject any proposal or to cancel the procurement process and reject all proposals at any time prior to contract award.

Corrupt Practices:

The Government of Zimbabwe requires that Procuring Entities, as well as Consultants, observe the highest standard of ethics during the procurement and execution of contracts. In pursuit of this policy:

1. the Procuring Entity will reject a recommendation for award if it determines that the Consultant recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive, coercive or obstructive practices in competing for the Contract or been declared ineligible to be awarded a procurement contract under section 99 of the Act; a definition of these terms is found in clause 1.9 of the GCC;



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

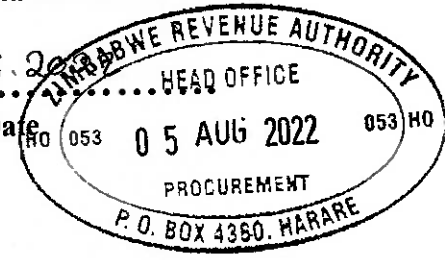
3. in accordance with section 42 of the Regulations, submission of a bid will be deemed to be an undertaking on behalf of the Consultant to accept the responsibilities described in clause 1.1 of the GCC; and
4. Any conflict of interest on the part of the Consultant must be declared.

Declaration by the Accounting Officer

I declare that the procurement is based on neutral and fair technical requirements and the Consultant's qualifications.

.....
Signature

3.8.20
.....
Date



ZIMBABWE REVENUE AUTHORITY
HEAD OFFICE
053 HO
05 AUG 2022
PROCUREMENT
P.O. BOX 4380, HARARE

REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

Technical Proposal Submission Sheet

{Note to Consultants: Complete this form with all the requested details and submit it as the first page of your technical proposal, with the documents requested in Part 1 attached. Ensure that your proposal is authorised in the signature block below. A signature and authorisation on this form will confirm that the terms and conditions of this RFP prevail over any attachments. If your proposal is not authorised, it may be rejected.

In case the Consultant is a Joint Venture (JV), the Bid must be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.}

Procurement Reference Number:

Subject of Procurement:

Name of Consultant:

Consultant's Reference Number:

Date of Technical Proposal:

We offer to provide the services described in the Statement of Requirements, in accordance with the terms and conditions stated in your Request for Proposals referenced above.

We confirm that we are eligible to participate in public procurement and meet the eligibility criteria specified in Part 1: Proposal Procedures of your Request for Proposals.

The validity period of our proposal is: days from the date of the submission.

We submit on the attached Appendices the evidence to demonstrate our suitability to perform the required services:

Appendix A: Methodology and Work Plan;

Appendix B: Experience and Qualifications.

Appendix C: Technical proposal document of the configuration and Automation of Asycuda processes, showing the technical and functional specifications of the proposed solution.

We understand that the proposals in these Appendices, if approved or as amended, will be included in the Contract Appendices and shall form a contractual commitment.

We enclose a separately sealed financial proposal.

We declare that we are not debarred from bidding and that the documents we submit are true and correct.

Technical Proposal Authorised By:

Signed	Name:
In capacity of:	Date:(DD/MM/YY)
Duly authorised for and on behalf of:	



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

Firm
Address:
Phone: email
Corporate Seal (where appropriate)	



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE *OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

PART 1: PROPOSAL PROCEDURES

Financial Proposal Submission Sheet

[FILL THIS FORM FOR EACH PHASE]

{Note to Consultants: Complete this form with all the requested details and submit it as the first page of your financial proposal, with the documents requested above attached. Ensure that your proposal is authorised in the signature block below. A signature and authorisation on this form will confirm that the terms and conditions of this RFP prevail over any attachments. If your proposal is not authorised, it may be rejected. The total price of the proposal should be expressed in a currency permitted in the SCC}. Financial proposals **must** be included in the financial envelope **only**.

In case the Consultant is a Joint Venture (JV), the Bid must be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.

Procurement Reference Number:

Subject of Procurement:

Name of Consultant:

Consultant's Reference Number:

Date of Financial Proposal:

The total price of our proposal for Phase is: _____ and _____ . {insert currencies and amounts/rates}



We confirm that the rates quoted in our Financial Proposal are fixed and firm for the duration of the validity period and will not be subject to revision or variation or adjustment.

Financial Proposal Authorised By:

Signed	Name:
In capacity of:	Date:(DD/MM/YY)
Duly authorised for and on behalf of:	
Firm	
Address:	
Phone:	email.....
Corporate Seal (where appropriate)	

Financial proposal must be submitted in the Financials envelope only

REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

Bid-Securing Declaration

{The Bidder must fill in this Form in accordance with the instructions indicated, where it has been stated in the Bidding Procedures that a Bid-Securing Declaration is a requirement of bidding}.

Procurement Reference number:

Date:[date (in day, month and year format)]

Bidder's Reference Number:

To: *{full name of Procuring Entity}*

We, the undersigned, declare that:

We understand that, according to the terms and conditions of your bidding documents, bids must be supported by a Bid-Securing Declaration.

We accept that we may be debarred from bidding for any contract with a Procuring Entity in Zimbabwe for a period of time to be determined by the Authority, if we are in breach of our obligation(s) under the bidding conditions, because:

- (a) we have withdrawn our Bid during the period of Bid validity; or
- (b) having been notified of the acceptance of our Bid by the Procuring Entity during the period of bid validity, we fail or refuse to execute the Contract.

We understand this Bid Securing Declaration will expire if we are not the successful Bidder, either when we receive your notification to us of the name of the successful Bidder, or twenty-eight days after the expiration of our Bid, whichever is the earlier.

Signed	Name:
In capacity of:	Date:(DD/MM/YY)
Duly authorised for and on behalf of:	
Company	
Address:	
.....	
Corporate Seal (where appropriate)	

{Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all the partners to the Joint Venture that submits the Bid.



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

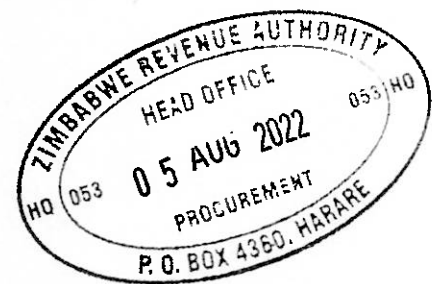
Summary of Costs

[COMPLETE THIS FORM FOR EACH PHASE]

{Complete this form to summarise all the costs together from the breakdown of costs and submit it as part of your financial proposal.

Item	Costs	
	FINANCIAL PROPOSAL [US\$]	FINANCIAL PROPOSAL [ZWS]
TOTAL COSTS		
VAT		
TOTAL COST OF FINANCIAL PROPOSAL		

- 1 The total cost must coincide with the sum in the Financial Proposal Submission Sheet for that phase.



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

BREAKDOWN OF CONTRACT PRICE

[COMPLETE THIS FORM FOR EACH PHASE]

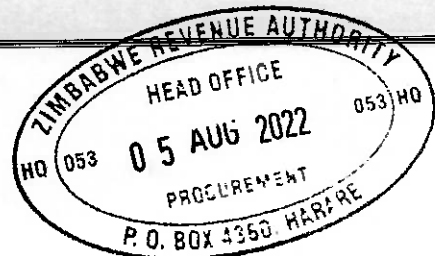
{Complete this form with details of all your costs and submit it as part of your financial proposal. Authorise the rates quoted in the signature block below. Where this is a lump sum contract, the total price will be the contract price and the breakdown will be used only to determine the price of any additional services. Where this is a time-based contract, the breakdown will be used as the cost estimates and payment will be made for the services actually performed and costs actually incurred.}

Currency of Costs: _____

FEES				
Description of item	Input Quantity	Unit of Input	Unit Rate	Total Price
Sub Total:				

Breakdown of Contract Price Authorised By:

Signed	Name:
In capacity of:	Date:(DD/MM YY)
Duly authorised for and on behalf of:	
Firm	
Address:	
Corporate Seal (where appropriate)	



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

Corporate Seal (where appropriate)



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

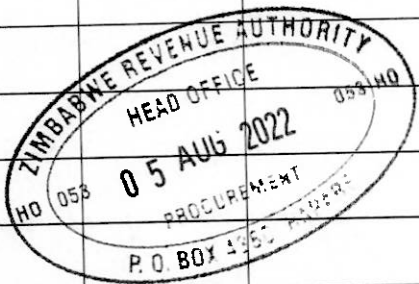
REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

BREAKDOWN OF CONTRACT PRICE (REIMBURSABLES)
[COMPLETE THE FORM FOR EACH PHASE]

Currency of Costs: _____

REIMBURSABLE COSTS				
Description of Cost	Quantity	Unit of Measure	Unit Price	Total Price
Sub Total:				



Breakdown of Contract Price Authorised By:

Signed Name:
 In capacity of: Date:(DD/MM/YY)
 Duly authorised for and on behalf of:
 Firm
 Address:
 Corporate Seal (where appropriate)

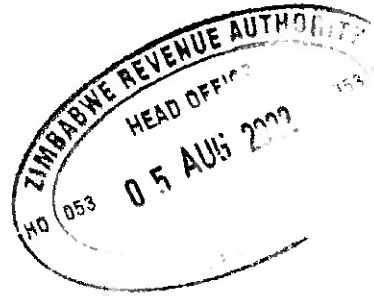
**REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT
ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019
FRAMEWORK**

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

Appendix B: Methodology and Work Plan

{Describe the methodology and work plan you would propose to use in meeting the requirements in the statement of requirements in Part 2.}



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT
ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019
FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 1: PROPOSAL PROCEDURES

Appendix C: Experience and qualifications

{Provide background information about the consultancy firm that is bidding for the Contract and of any other firm that is associated with this bid. State whether any of the required services will be sub-contracted. Describe the experience of the firm in performing similar consultancy Contracts, if so required by the instructions in Part 1.

Name the key personnel who will perform the requirements under the Contract, their proposed period of engagement, including working hours and holidays, and describe their qualifications and experience in working on similar Contracts, distinguishing between foreign consultants and national (Zimbabwean) consultants. Describe any intended transfer of knowledge to consultants and other personnel in Zimbabwe and how this transfer will be achieved.}



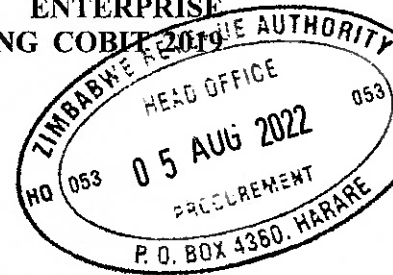
REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 2: STATEMENT OF REQUIREMENTS

PART 2: STATEMENT OF REQUIREMENTS

PROVIDE CONSULTANCY SERVICES TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK



Expected Key Deliverables

1. Current IT and IT Governance environment assessment report
2. Prioritised List of Governance & Management Objectives
3. IT policies and procedures review and update
4. Governance & Management Objectives Implementation Road Map – Phased Approach
5. Defining & Establishing a Fit for Purpose Governance System]:
 - a). Defining & Establishing IT Governance Structures Decision Rights
 - b). Defining IT Governance Structures Charters [terms of relevance]
6. Defining & Establishing Job Descriptions to achieve the prioritised Governance & Management Objectives
7. Designing, Building and Establishing an IT Governance Assessment Framework – Part of continual improvement
8. Training Governance & Management Assessors
9. Organisational Wide COBIT Foundation Familiarisation for IT, Business, Audit, Risk and ZIMRA managers. Mixing the groups will lead to value adding sessions and provide great input into current IT and IT Governance environment assessment report which will also provide some insights and foresights into the list of prioritised governance and management objectives.
10. Digital Transformation & Innovation [ICT] Governance for Management Committee for the Board and or Senior Executives members, with the following objectives to equip Board and Executive with practical knowledge to:
 - i. Develop a Digital and Innovation [IT] Road Map,
 - ii. Understand their role in IT Governance and IT Strategy
 - iii. Establish Digital & Innovation [IT Strategy] Committee
 - iv. Exercise their role in IT Modernization Strategy [Building Efficient and Effective Strategic and Operational Capabilities]
 - v. Review and approve IT policies, processes and structures
 - vi. Direct, Evaluate and Monitor a Cyber Secure Business Environment
 - vii. Define a Digital & Innovation Vision, Mission and Strategy

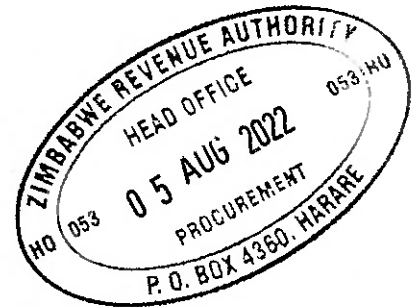
Consultants Qualifications and Experience

REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 2: STATEMENT OF REQUIREMENTS

1. The Lead Consultant should be a COBIT Certified Assessor and have participated in two or more assessments for organisations of similar size to ZIMRA (2500 people and above) - Reference Letters required
2. The Lead Consultant should be a reputable APMG International COBIT 2019 Accredited trainer (valid certificate required)
3. The Lead Consultant should have more than 5 years' experience in IT governance implementation and trainings
4. At least 3 traceable references for COBIT 2019 Trainings (Foundation and Design & Implementation (Reference Letters required)
5. The Lead Consultant should be holder of degree in IT and MBA/MBL.
6. Key professional staff qualifications and competence for the assignment should be relevant to the task (skills, experience and capabilities)



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT
ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019
FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 4: GENERAL CONDITIONS OF CONTRACT

PART 3: CONTRACT FOR CONSULTANTS' SERVICES

Lump Sum Based Contract



between

[name of the Procuring Entity]

and

[name of the Consultant]

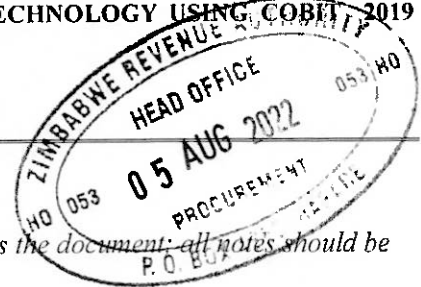
Dated: _____

REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 4: GENERAL CONDITIONS OF CONTRACT

Contract



[Text in brackets [] is for the guidance of the person who drafts the document: all notes should be deleted in final text]

This CONTRACT (hereinafter called “the Contract”) is made on the *[day]* day of the month of *[month]*, *[year]*, between, on the one hand, *[full name and address of Procuring Entity]* (hereinafter called the “Procuring Entity”) and, on the other hand, *[full name of Consultant]* (hereinafter called the “Consultant”).

*[Note: If the Consultant consist of more than one entity, the above should be partially amended to read as follows: “... (hereinafter called the “Procuring Entity”) and, on the other hand, a joint venture/consortium/association consisting of the following entities, each of which will be jointly and severally liable to the Procuring Entity for all the Consultant’s obligations under this Contract, namely, *[name of Consultant]* and *[name of Consultant]* (hereinafter called the “Consultant”).*

WHEREAS

- (a) the Procuring Entity has requested the Consultant to provide certain consulting services as defined in this Contract (hereinafter called the “Services”);
- (b) the Consultant, having represented to the Procuring Entity that he has the required professional skills, and personnel and technical resources, has agreed to provide the Services on the terms and conditions set forth in this Contract;
- (c) the Procuring Entity has secured budgeted funds towards the cost of the Services and intends to apply a portion of the funding to eligible payments under this Contract, it being understood that such payments will be subject, in all respects, to the terms and conditions of the contract;

NOW THEREFORE the Parties hereby agree as follows:

1. The following documents (hereinafter called “the Contract Documents”) attached hereto shall be deemed to form an integral part of the Contract:
 - (a) The General Conditions of Contract;
 - (b) The Special Conditions of Contract;
 - (c) The following Appendices:
 - Appendix A: Methodology and Work Plan *{This should be in accordance with Section A of the Statement of Requirements}*
 - Appendix B: Experience and Qualifications of Key Personnel *{This should be in accordance with Section B of the Statement of Requirements.}*
 - Appendix C: Cost Estimates

This Contract shall prevail over the Contract Documents. In the event of any discrepancy or inconsistency within the Contract Documents, then the documents shall prevail in the order listed above.

2. The reciprocal rights and obligations of the Parties shall be as set forth in the Contract and the Contract Documents, in particular:
 - (a) the Consultant shall carry out the Services in accordance with the provisions of the Contract; and
 - (b) the Procuring Entity shall make payments to the Consultant in accordance with the provisions of the Contract.

REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

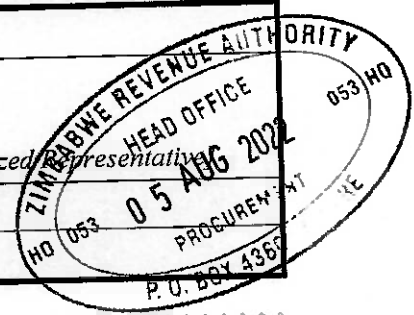
REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 4: GENERAL CONDITIONS OF CONTRACT

3. Irrespective of when the Contract is signed by the Parties, the Effective Date of the Contract is the date referred to in clause 2.1 of the General Conditions of Contract, i.e. the date of the Procuring Entity's notice to the Consultant instructing the Consultant to begin carrying out the Services.

IN WITNESS WHEREOF, the Parties have caused the Contract to be signed in their respective names.

For and on behalf of	<i>[name of Procuring Entity]</i>
Signed: <i>[Authorized Representative]</i>
Name:	
In capacity as:	
For and on behalf of	<i>[full name of Consulting Company]</i>
Signed: <i>[Authorized Representative]</i>
Name:	
in capacity as:	



General Conditions of Contract

Any resulting contract placed shall be subject to the General Conditions of Contract (GCC) for the Procurement of Consultancy Services (copy available on the Authority's website or on request) except where modified by the Special Conditions below.

Special Conditions of Contract

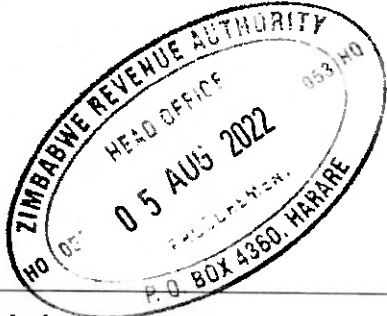
The clause numbers given in the first column correspond with the relevant clause numbers of the General Conditions of Contract.

GCC reference	Amendment or supplement to the General Conditions of Contract for Services
1.4	The address for the Procuring Entity is: <i>[Address]</i> <i>[Address]</i>

REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 4: GENERAL CONDITIONS OF CONTRACT

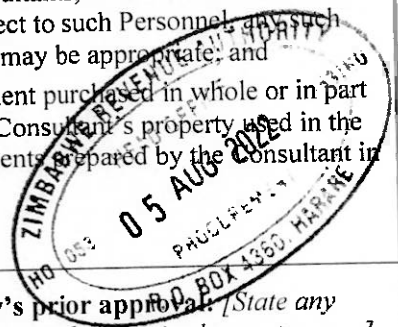
GCC reference	Amendment or supplement to the General Conditions of Contract for Services
	<p>Email:</p> <p>The address for the Consultant is:</p> <p><i>{Consultant to provide contact details}</i></p> <p>Email:</p> 
1.5	The location for the performance of services are <i>[provide details]</i>
1.6	The Member in Charge is <i>{Consultant to provide details}</i>
1.7	<p>The Authorized Representatives are:</p> <p>For the Procuring Entity: <i>[Insert name and telephone number]</i></p>
	<p>For the Consultant: <i>{insert name and telephone number}</i></p> <p><i>[If the Consultant consists of a joint venture/consortium/ association of more than one entity, specify the entity that is authorised to act on behalf of the other entities in exercising all the Consultant's rights and obligations towards the Procuring Entity under this Contract, including without limitation the receiving of instructions and payments from the Procuring Entity.]</i></p>
1.8	<p>Taxes and duties:</p> <p>The Consultant, Sub-Consultants and Personnel shall pay all such indirect taxes, duties, fees and other impositions as are levied under the laws of Zimbabwe. <i>[Amend if any tax exemptions apply.]</i></p>
1.10	Nationals of the following countries are ineligible for performance of this Contract: <i>Any</i>
2.3	Latest time for commencement of services: <i>within 30 days after the Effective Date.</i>
2.4	The Contract shall expire after <i>[twelve months]</i> from the Effective Date.
3.5	<p>Insurance to be taken out by the Consultant.</p> <p>The risks and the coverage shall be as follows:</p>

REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 4: GENERAL CONDITIONS OF CONTRACT

GCC reference	Amendment or supplement to the General Conditions of Contract for Services
	<p>(a) Third Party motor vehicle liability insurance in respect of motor vehicles operated in Zimbabwe by the Consultant or its Personnel or any Sub-Consultants or their Personnel, with a minimum coverage of <i>[insert amount and currency]</i>;</p> <p>(b) Third Party liability insurance, with a minimum coverage of <i>[insert amount and currency]</i>;</p> <p>(c) professional liability insurance, with a minimum coverage of <i>[insert amount and currency]</i>;</p> <p>(d) employer's liability and workers' compensation insurance in respect of the Personnel of the Consultant and of any Sub-Consultants, in accordance with the relevant laws of Zimbabwe, as well as, with respect to such Personnel, any such life, health, accident, travel or other insurance as may be appropriate; and</p> <p>(e) insurance against loss of or damage to (i) equipment purchased in whole or in part with funds provided under this Contract, (ii) the Consultant's property used in the performance of the Services, and (iii) any documents prepared by the consultant in the performance of the Services.</p> <p><i>[Note: Delete what is not applicable].</i></p>
3.7	<p>Consultant's actions requiring the Procuring Entity's prior approval: <i>[State any other actions for which the Procuring Entity's prior approval is required or state none.]</i></p>
3.9	<p>Restrictions on the future use of documents and software prepared by the Consultant: <i>[All plans, drawings, specifications, designs, reports, other documents and software prepared by the Consultant for the Procuring Entity under this Contract shall become and remain the property of the Procuring Entity. State any additional restrictions that shall apply to the future use of these documents and software.]</i></p>
3.12	<p>Contract Administration Fee: The Contract Administration Fee set out in Part VI of the Fifth Schedule to the Amended Regulations (S.I. 299 of 2021) is due upon the signing of the Contract and the applicable Fee is US\$600.00.</p>
4.6	<p>Resident Project Manager: <i>[State whether a Resident Project Manager is required and, if so, the period of residence and the terms and conditions of his residence in Zimbabwe.]</i></p>
5.1	<p>Assistance and exemptions: <i>[State whether any exceptions are to be made to the provisions of GCC 5.1. and any additional assistance that will be provided by the Procuring Entity]</i></p>
5.4	<p>Services, Facilities and Property of the Procuring Entity: <i>[State the services facilities and property that will be made available free of charge to the Consultant and Personnel during the period of performance of the Contract and how/when they will be made available.]</i></p>

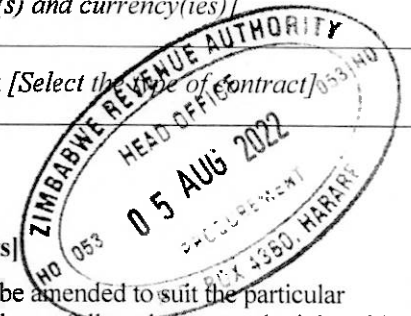


REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 4: GENERAL CONDITIONS OF CONTRACT

GCC reference	Amendment or supplement to the General Conditions of Contract for Services
5.6	Counterpart Personnel: <i>[Provide information about the professional and support counterpart personnel that will be made available free of charge to support the work of the Consultant, including any restrictions on dates or hours of work.]</i>
6.1	Contract Price: The contract price is <i>[insert amount(s) and currency(ies)]</i>
6.2(b)	Type of Contract: Lump Sum /Time Based contract <i>[Select the type of contract]</i>
6.5(a)	<p>The following payment schedule shall apply: <i>[insert payment terms agreed]</i></p> <p>[Note on payment schedules for Lump Sum contracts]</p> <p>(a) The following clause is a sample only and must be amended to suit the particular assignment; (b) if payments in different currencies do not follow the same schedule, add separate schedules; (c) all payments should be linked to a specific event or deliverable, which should be determined from the TOR, but could include reports, workshops, documents etc and (d) the payment schedule should take into account the length of the assignment and whether the Consultant is likely to have high mobilization costs e.g. where foreign Consultants are invited, mobilization costs may be high, as flights, subsistence etc will have to be paid and an advance payment, or payment on inception report should be considered, but where an assignment is only a few weeks and all Consultants are local, full payment on completion may be acceptable.</p> <p>[Sample clause for Lump Sum contracts – amend as required]</p> <ul style="list-style-type: none"> • Thirty (30) per cent of the lump-sum amount shall be paid upon submission of the inception report. • Fifty (50) per cent of the lump-sum amount shall be paid upon submission of the draft final report. • Twenty (20) percent of the lump-sum amount shall be paid upon approval of the final report. <p>[Note on payment schedules for Time-Based contracts]</p> <p>Payments are typically made monthly or quarterly for the actual inputs provided. The payment schedule should be specifically drafted for each contract.</p> <p>[Sample clause for Time-Based contracts – amend as required]</p> <ul style="list-style-type: none"> • Monthly payments shall be made for the actual inputs provided and reimbursable costs incurred by the Consultant, against invoices supported by itemized statements and supporting documentation. • The final payment shall be made after submission and approval of the final report and a final statement of expenditure.”]
6.5(b)	The Consultants Account(s): <i>{Consultant to insert Bank Account details for payment}</i>

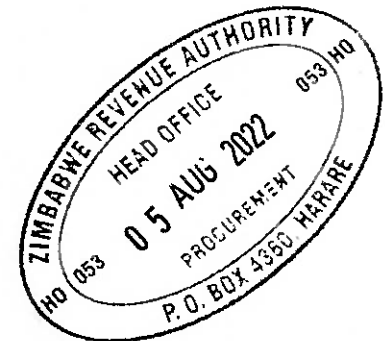


REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 4: GENERAL CONDITIONS OF CONTRACT

GCC reference	Amendment or supplement to the General Conditions of Contract for Services
6.5(c)	Advance Payment: <i>there shall be no advance payment unless or otherwise agreed by both parties. Any advance payment must be supported by an Advance Payment Guarantee, as at Appendix D.]</i>
6.6(a)	Payment period: Payments shall be made within 30 days from submission of a correct payment request. <i>[Amend as necessary]</i>
6.6(b)	Payment Documentation: The following documentation shall be required to support request for payment: <i>[List the full requirements for documentation to effect payment e.g.:</i> Sample clause for Lump Sum Contracts <i>(a) reports or other deliverables</i> Sample clause for Time Based Contracts (a) timesheets for key Personnel signed by the Procuring Entity; (b) evidence of reimbursable expenditure, including tickets, boarding passes and other receipts
6.6(d)	Interest for late payment: <i>[State whether interest will be paid at the rate set by the Reserve bank of Zimbabwe for payments that are delayed by more than fifteen days beyond the due date.]</i>
6.7	Price Adjustment: The following price adjustments are applicable. When the application of price adjustment would modify the initial price by more than twenty per centum or would modify the balance owing under the contract by more than twenty per centum, the procuring entity may terminate the contract



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 4: GENERAL CONDITIONS OF CONTRACT

Appendices for Time-based Contracts

APPENDIX A – STATEMENT OF REQUIREMENTS

[Note: This Appendix will include the final Terms of Reference, including the methodology and work plan, worked out by the Procuring Entity and the Consultants during technical negotiations, dates for completion of various tasks, place of performance for different tasks, specific tasks to be approved by Procuring Entity, Reporting requirements, List format, frequency, and contents of reports; persons to receive them; dates of submission, etc.]

DESCRIBE ANY INTENDED TRANSFER OF KNOWLEDGE TO CONSULTANTS AND OTHER PERSONNEL IN ZIMBABWE AND HOW THIS TRANSFER WILL BE ACHIEVED].

APPENDIX B - KEY PERSONNEL AND SUB-CONSULTANTS

[Note: List:

Titles [and names, if already available], detailed job descriptions and minimum qualifications of Key Personnel to be assigned to work on the provision of consultancy services, indicating whether foreign or Zimbabwean, number of days' allocation and, for foreign personnel, distinguish between home and field days allocated.

APPENDIX C - COST ESTIMATES

[Note: List hereunder cost estimates:

1. (a) Monthly rates for Foreign Personnel (Key Personnel and other Personnel)
- (b) Monthly rates for local Personnel (Key Personnel and other Personnel).
2. Reimbursable expenses (items that are not applicable should be deleted; others may be added):
 - (a) Per diem allowances for each of the Personnel for every day in which such Personnel shall be absent from his or her home office.
 - (b) Air transport for Foreign Personnel: the cost of international transportation of the foreign Personnel by the most appropriate means of transport and the most direct practicable route to and from the Consultants' home office. In the case of air travel, this shall be by less than first class;
 - (d) Miscellaneous travel expenses: the fixed unit price per round trip for miscellaneous travel expenses such as the cost of transportation to and from airports, airport taxes, passport, visas, travel permits, vaccinations, etc.
 - (e) Other expenses, such as communications, printing, workshop or conference expenses etc.]



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019 FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 4: GENERAL CONDITIONS OF CONTRACT

APPENDIX D: ADVANCE PAYMENT SECURITY

[Delete page if no Advance Payment is required in the SCC]

[The bank, as requested by the successful Consultant, must fill in this form in accordance with the instructions indicated.]

Date: *[insert date (as day, month, and year)]*

Procurement Reference No: *[insert reference]*

[Issuing bank's letterhead]

Beneficiary: *[insert legal name and address of Procuring Entity]*

ADVANCE PAYMENT GUARANTEE No.: *[insert Advance Payment Guarantee no.]*

We have been informed that *[name of the Contractor]* (hereinafter called "the Contractor") has entered into Contract No..... *[procurement reference number of the Contract]*, dated *[insert day and month]*, *[insert year]* with you, for the execution of *[name of contract and brief description of Works]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the Conditions of the Contract, an advance payment in the sum of *[name of the currency and amount in figures]* ¹ (..... *[amount in words]*) is to be made against an advance payment guarantee.

At the request of the Contractor, we *[name of the Bank]*. hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of *[name of the currency and amount in figures]* * (..... *[amount in words]*) upon receipt by us of your first demand in writing accompanied by a written statement stating that the Contractor is in breach of its obligation under the Contract because the Contractor used the advance payment for purposes other than the costs of mobilization in respect of the Works.

It is a condition for any claim and payment under this guarantee to be made that the advance payment referred to above must have been received by the Contractor on its account number *[Contractor's account number]*. at *[name and address of the Contractor's Bank]*.

The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Contractor as indicated in copies of interim statements or payment certificates which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of a copy of the interim payment certificate indicating that eighty (80) percent of the Contract Price has been certified for payment, or on the day of², whichever is earlier. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date. The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed *[six months]* *[one year]*, in response to your written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 700
.....

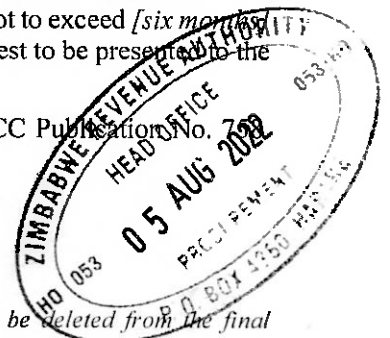
[Seal of Bank and Signature(s)]

Note –

All italicized text is for guidance in preparing this demand guarantee and must be deleted from the final document.

1 The Guarantor must insert an amount representing the amount of the advance payment denominated either in the currency(ies) of the advance payment as specified in the Contract, or in a freely convertible currency acceptable to the Procuring Entity.

2 Insert the expected expiration date of the Time for Completion. The Procuring Entity should note that in the event of an extension of the time for completion of the Contract, the Procuring Entity would need to request



REQUEST FOR PROPOSAL FOR THE SELECTION OF A CONSULTANT TO IMPLEMENT
ENTERPRISE GOVERNANCE OF INFORMATION AND TECHNOLOGY USING COBIT 2019
FRAMEWORK

REFERENCE NO: ZIMRA RFP 15 OF 2022

PART 4: GENERAL CONDITIONS OF CONTRACT

an extension of this guarantee from the Guarantor. Such request must be in writing and must be made prior to the expiration date established in the guarantee.

