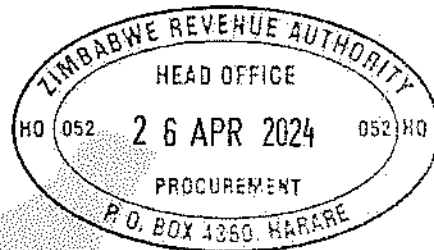


**BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND
SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING
SYSTEM**

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

STANDARD BIDDING DOCUMENT FOR

DOMESTIC TENDER ZIMRA DOMESTIC TENDER



ZIMRA
Zimbabwe Revenue Authority

BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PROCUREMENT REFERENCE NUMBER: DOMESTIC TENDER ZIMRA

NCB 14/2024

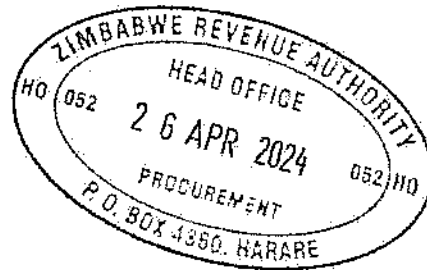
PROCURING ENTITY: ZIMBABWE REVENUE AUTHORITY

DATE OF ISSUE:

26/04/ 2024

CLOSING DATE:

27/05/ 2024



BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

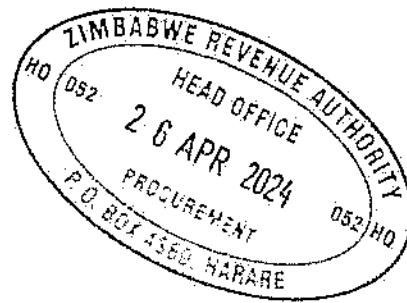
PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

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BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 1 BIDDING PROCEDURES

PART 1: BIDDING PROCEDURES

References:

References to the Act are to the Public Procurement and Disposal of Public Assets Act [Chapter 22:23] and references to the Regulations are to the Public Procurement and Disposal of Public Assets (General) Regulations (Statutory Instrument No. 5 of 2018). The terms and requirements in the Act and Regulations govern the submission of Bids and should be read by all Bidders.

Procurement Reference Number: DOMESTIC TENDER ZIMRA NCB 14/2024

Preparation of Bids

You are requested to bid for the provision of **PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM** as specified in the Statement of Requirements below, by completing and returning the following documentation:

1. the Bid Submission Sheet in this Part;
2. the Statement of Requirements in Part 2;
3. a copy of every document necessary to demonstrate eligibility in terms of section 28 (1) of the Regulations;
4. Proof of supplier registration with the Procurement Regulatory Authority of Zimbabwe (PRAZ) 2024.
5. A bid securing Security US\$ 1,000,000
6. A copy of CR 5, CR6 and a Certificate of Incorporation or equivalent documents (foreign companies should submit similar company documents from their country of company registration)

You are advised to carefully read the complete Bidding Document, as well as the General Conditions of Contract which are available on the Authority's website, before preparing your Bid. Part 3: Contract is provided not for completion at this stage but to enable Bidders to note the Contract terms they will enter into if their Bid is successful.

The standard forms in this document may be retyped for completion but the Bidder is responsible for their accurate reproduction. All pages of the Bid must be clearly marked with the Procurement Reference Number above and the Bidder's name and any reference number.

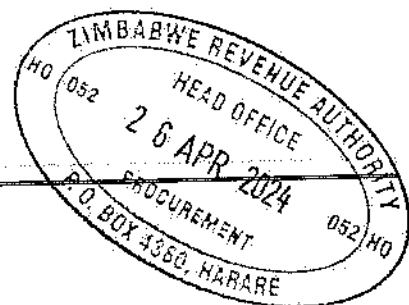
Number of bids allowed

No Bidder may submit more than one bid, either individually or as a joint venture partner in another Bid, except as a subcontractor. Where the procurement is divided into lots and packages, only one Bid can be submitted. A conflict of interest will be deemed to arise if bids are received from more than one Bidder owned, directly or indirectly, by the same person.

Clarification

Clarification of the bidding document may be requested in writing by any Bidder and should be sent to the Electronic Government Procurement System (e-GP);

Or via Email to procurement@zimra.co.zw



BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART I BIDDING PROCEDURES

Such queries should be submitted within 10 days from the date of issue and responses to questions / queries will be made in writing to all prospective bidders at least 5 days before tender closing..

Site meeting

There is no site meeting for this tender

Validity of Bids

The minimum period for which the Bidder's bid must remain valid is 90 days from the deadline for the submission of bids.

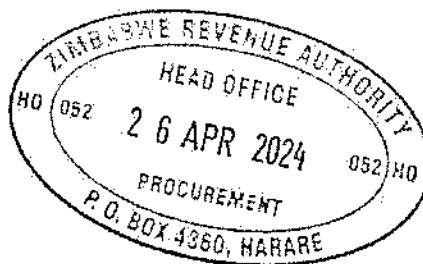
Submission of Bids

Bids must be submitted through the e-GP system no later than the date and time of the deadline below. It is the Bidder's responsibility to ensure that they receive a receipt confirming submission of their bid that has correct details of the Bidder and the number of the Bid.

Date of deadline: 27/05/ 2024

Deadline Time: 1000Hours
CAT

Submission method: e-GP system



Bid opening

Bid opening shall be done in e-GP system and the bidders shall be notified through the system immediately following the opening.

Withdrawal, amendment or modification of Bids

A Bidder may withdraw, substitute, or modify its Bid after it has been submitted by sending a written notice, duly signed by an authorized representative. However, no Bid may be withdrawn, substituted, or modified in the interval between the deadline for submission of Bids and the expiration of the period of Bid validity specified by the Bidder or any extension of that period.

Delivery Requirements

The delivery period required (from the date of contract signing) and the final destination for delivery are as indicated in the Delivery Schedule in Part 2.

Bid Prices and Discounts

The prices and discounts quoted by the Bidder in the Bid Submission Form and in the Price Schedules must conform to the requirements specified below.

Prices must be quoted as specified in the Price Schedule included in Part 2 Statement of Requirements. In quoting prices, the Bidder is free to use transportation through carriers registered in any eligible country and similarly may obtain insurance services from any eligible country. Prices quoted must include the following costs and components:

BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 1 BIDDING PROCEDURES

- (a) For Goods
 - (i) the price of the Goods and the cost of delivery to the final destination, including the relevant INCOTERM, as stated in the Delivery Schedule;
 - (ii) the custom duties to be paid on the Goods on entry in Zimbabwe, if not already included;
 - (iii) Any other applicable import taxes;
 - (iv) Any sales and other taxes due within Zimbabwe which will be payable on the Goods, if not already included;
 - (v) Any rebate or mark-up of the local agent or representative.
- (b) for Related Services, (other than inland transportation and other services required to convey the Goods to their final destination), whenever such Related Services are specified in the Schedule of Requirements:

the price of each item comprising the Related Services (inclusive of any applicable taxes).

Evaluation of Bids

Bids will be evaluated using the following methodology:

1. Preliminary examination to confirm that all documents required have been provided, to confirm the eligibility of Bidders in terms of section 28 (1) of the Regulations and to confirm that the Bid is administratively compliant in terms of section 28 (2) of the Regulations.
2. Technical evaluation to determine substantial responsiveness to the specifications in the Statement of Requirements;
3. Financial evaluation and comparison to determine the evaluated price of bids and to determine the lowest evaluated bid.

Bids failing any stage will be eliminated and not considered in subsequent stages.

Review by the Special Procurement Oversight Committee

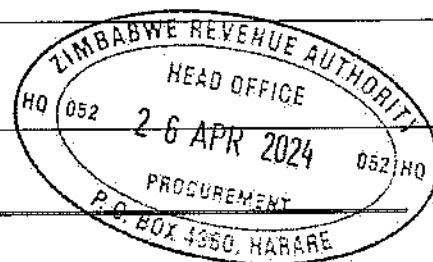
Section 54 of the Act provides for review by the Special Procurement Oversight Committee for certain especially sensitive or especially valuable contracts. This requirement will be subject to this review, hence, at least two identical copies of the bid document are required. Where the copies are not identical, the contents of the bid marked original will alone be considered.

Evaluation criteria

The Procuring Entity’s evaluation of a Bid will take into account, in addition to the Bid Price, the following criteria and methodologies.

Administrative and Eligibility Evaluation Criteria

Evaluation Parameter	Compliant / Non-Compliant
1. Bid Validity Must be 90 days.	
2. Signed Bid-Security of US\$1,000.00	

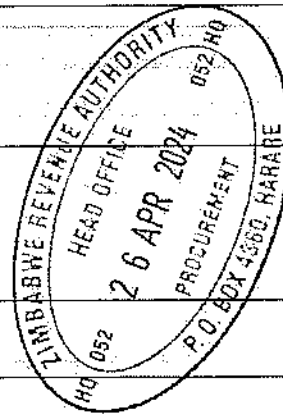


BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 1 BIDDING PROCEDURES

3. Proof of registration with the Procurement Regulatory Authority of Zimbabwe (2024).	
4. Bidder must state the warrant period.	
5. Bidder must submit a signed Bid Submission Sheet to demonstrate compliance to the terms and conditions of their bid.	
6. Delivery Period must be stated. Preferably shorter delivery period	
7. Company Registration Documents. Certificate of Incorporation CR14 now CR6, CR6 now CR5. Or equivalent for International bidders	
8. Bidder must state their payment terms. Failure to state, the terms of this tender will prevail that is 30 days after delivery.	
9. Valid Tax Clearance Certificate (ITF263) for local bidders	
10. Valid NSSA Registration Certificate for local bidders	
11. Submission of at least 3 traceable reference letters, on clients letterhead for the provision of license & support for Knowbe4 security or equivalent.	
12. Proof of a valid Knowbe4 Partnership	
Responsiveness	Responsive / Non- Responsive



Eligibility and Qualification Criteria

Bidders are required to meet the criteria in section 28 of the Act to be eligible to participate in public procurement and to be qualified for the proposed contract. They must therefore provide any available documentation and certify their eligibility in the Bid Submission Sheet. To be eligible, Bidders must

1. have the legal capacity to enter into a contract;
2. not be insolvent, in receivership, bankrupt or being wound up; not have had business activities suspended and not be the subject of legal proceedings for any of these circumstances;
3. have fulfilled their obligations to pay taxes and social security contributions in Zimbabwe;
4. not have a conflict of interest in relation to this procurement requirement;

BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

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PART I BIDDING PROCEDURES

- not be debarred from participation in public procurement under section 72 (6) of the Act and section 74(1) (c), (d) or (e) of the Regulations or declared ineligible under section 99 of the Act;
- have the nationality of an eligible country as specified in the Special Conditions of Contract; and
- have been registered with the Authority as a Supplier and have paid the applicable Supplier Registration Fee set out in Part III of the Fifth Schedule to the Regulations.

Origin of Goods

All goods and related services must have as their country of origin an eligible country, as specified in the Special Conditions of Contract.

Technical Criteria

The Technical Specifications Sheet details the minimum specification of the goods required. The goods offered must meet this specification, but no credit will be given for exceeding the specification. No alternatives to technical specifications given shall be accepted for evaluation.

Currency

Bids should be priced in United States Dollars (US\$) and the currency for evaluation shall be US\$. Payments shall be done in local currency (ZiG) at the prevailing rate on the date of payment.

Award of Contract

The bid, after application of any additional evaluation criteria, including any margin of preference, which is substantially responsive to the requirements of this bidding document will be recommended for award of contract. The proposed award of contract will be by issue of a Notification of Contract Award in terms of section 55 of the Act which will be effective until signature of the contract documents in accordance with Part 3: Contract. Unsuccessful Bidders will receive the Notification of Contract Award and, if they consider they have suffered prejudice from the process, they may within 14 days of receiving this Notification, submit to the Procuring Entity a Challenge in terms of section 73 of the Act, subject to payment of the applicable fee set out in section 44 of and the Third Schedule to the Regulations.

The contract will only be valid subject to payment of annual contract administration fee which is determined when the bid is deemed successful.

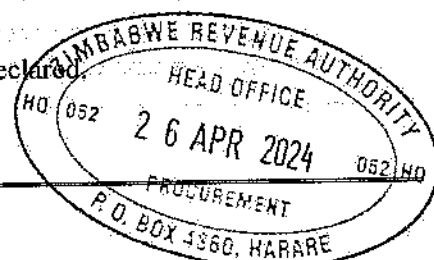
Right to Reject

The Procuring Entity reserves the right to accept or reject any Bids or to cancel the procurement process and reject all Bids at any time prior to contract award.

Corrupt Practices

The Government of Zimbabwe requires that Procuring Entities, as well as Bidders and Contractors, observe the highest standard of ethics during the procurement and execution of contracts. In pursuit of this policy:

- the Procuring Entity will reject a recommendation for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract or been declared ineligible to be awarded a procurement contract under section 99 of the Act;
- the Authority may under section 72 (6) of the Act impose the sanctions under section 74 (1) of the Regulations; and
- Any conflict of interest on the part of the Bidder must be declared.



BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 1 BIDDING PROCEDURES

Bid Submission Sheet

{Note to Bidders: Complete this form with all the requested details and submit it as the first page of your Bid. Attach the completed Statement of Requirements and any other documents requested in Part 1. Ensure that your Bid is authorised in the signature block below. A signature and authorisation on this form will confirm that the terms and conditions of this Bid prevail over any attachments. If your Bid is not authorised, it may be rejected. If the Bidder is a Joint Venture (JV), the Bid must be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.

Bidders must mark as "CONFIDENTIAL" information in their Bids which is confidential to their business. This may include proprietary information, trade secrets or commercial or financially sensitive information}.

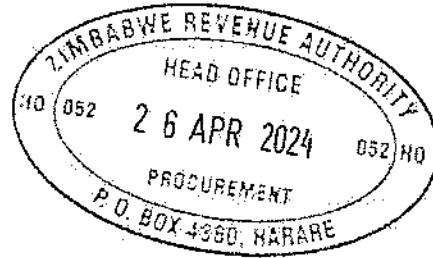
Procurement Reference Number:

Subject of Procurement:

Name of Bidder:

Bidder's Reference Number:

Date of Bid:



We offer to supply the items listed in the attached Statement of Requirements, at the prices indicated on the attached Price Schedule and in accordance with the terms and conditions stated in your Bidding Document referenced above.

We confirm that we meet the eligibility criteria specified in Part 1: Procedures of Bidding.

We declare that we are not debarred from bidding and that the documents we submit are true and correct.

The validity period of our bid is: {days} from the date of submission.

We confirm that the prices quoted in the attached Price Schedule are fixed and firm for the duration of the validity period and will not be subject to revision, variation or adjustment.

Bid Authorised by:

Signature	Name:
Position:	Date:(DD/MM/YY)
Authorised for and on behalf of:	
Company	
Address:	

BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 2 STATEMENT OF REQUIREMENTS

PART 2: STATEMENT OF REQUIREMENTS

Name of Bidder:

Bidder's Reference Number:

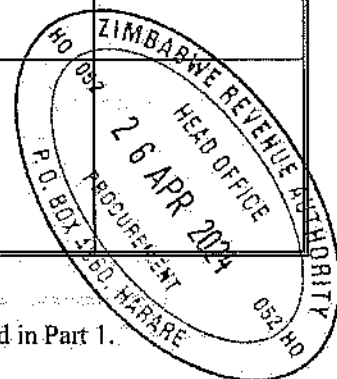
List of Goods and Price Schedule

Currency of Bid:USS.....

BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

Lot No	Description of Goods	Quantity ²	Unit Price ³ USS	Total Price ⁴ USS
			[to be provided by the Bidder]	[to be provided by the Bidder]
1:	PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM	3 YEARS		



Note 1: The description or quantity must indicate the unit of measure where relevant.

Note 2: Unit and total prices must be for delivery through to the final destination stated in Part 1.

Note 3: Include any additional costs, such as installation or commissioning.

BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 2 STATEMENT OF REQUIREMENTS

Delivery Schedule

Name of Bidder:

Bidder's Reference Number:

{Note to Bidders: If the delivery period offered, or any other details, differ from the requirements below, this should be stated in your tender}.

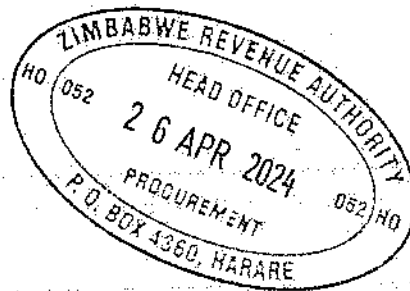
LOT No	Description of Goods	Quantity	Physical Unit	Delivery Date Required by Procuring Entity and applicable INCOTERM	Bidder's offered Delivery period
				30 days from last signature date	{to be provided by the Bidder}
1	PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM	3	YEARS		

The delivery period required is measured from the date of the signing of the Contract between the Procuring Entity and the Bidder.

The Project Site for delivery of the goods is the final destination:

ZIMRA KURIMA HOUSE

Corner 3rd and Speke Avenue.



BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 2 STATEMENT OF REQUIREMENTS

Technical Specification and Compliance Sheet

Name of Bidder:

Bidder's Reference Number:

*The Goods and Related Services must comply with following Technical Specifications and Standards:
[Columns a and b are completed by the Procuring Entity. Column c must be completed by the Bidder to indicate the full specification of the items offered and their compliance with the specification required (in Column b)]*

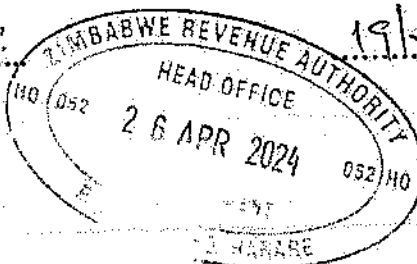
a	b	c
<i>Item No:</i>	<i>Item description and full technical Specification required (including applicable standards)</i>	<i>{Confirm full specification of items offered by Bidder and compliance of items to detail in column b}</i>
ITEM DESCRIPTION		
	Product Description	
1.	Support & Licence Package	MSATPN-G36-G-KNOWBE4 – Platinum subscription
2.	Support & Licence Duration	3 Years
3.	Support & Licence Number of Users	3600

The detailed technical evaluation will examine the technical specification of the items offered in column c and determine whether this meets the minimum specification in column b. Bidders must complete column c or their tender will be rejected. **Bidders are required to include technical literature to positively support the details provided in column c.**

Declaration by the Accounting Officer

I declare that the procurement is based on neutral and fair technical requirements and bidder qualifications.

B.D. Chirwa



19/4/2024

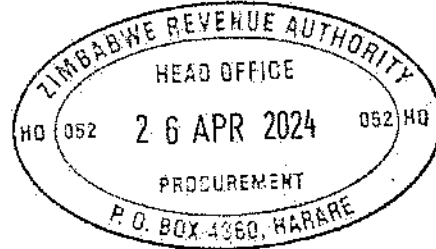
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PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 3 CONTRACT

PART 3 CONTRACT

Contract Agreement



Procurement Reference: DOMESTIC TENDER ZIMRA NCB 14/2024

THIS CONTRACT AGREEMENT is made the *[insert: date]* day of *[insert: month]*, *[insert: year]*.

BETWEEN

- (1) *[insert complete name of Procuring Entity]*, a *[insert description of type of legal entity, for example, an agency of the Ministry of ... of the Government of Zimbabwe, or corporation incorporated under the laws of Zimbabwe]* and having its principal place of business at *[insert full postal address of Procuring Entity]* (hereinafter called "the Procuring Entity"), and
- (2) *[insert name of Contractor]*, a corporation incorporated under the laws of *[insert: country of Contractor]* and having its principal place of business at *[insert full postal address of Contractor]* (hereinafter called "the Contractor").

WHEREAS the Procuring Entity invited Bids for certain Goods and ancillary services, viz., *[insert brief description of Goods and Services]* and has accepted a Bid by the Contractor for the supply of those Goods and Services in the sum of *[insert Contract Price in words and figures, expressed in the Contract currency]* (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are assigned to them in the General and Special Conditions of Contract referred to below.
2. The following documents shall constitute the Contract between the Procuring Entity and the Contractor, and each shall be read and construed as an integral part of the Contract:
 - (a) This Contract Agreement;
 - (b) Special Conditions of Contract;
 - (c) General Conditions of Contract;
 - (d) Technical Requirements (including Schedule of Requirements and Technical Specifications);
 - (e) The Contractor's Bid, original Price Schedules and Delivery Schedule;
 - (f) The Procuring Entity's Notification of Contract Award;
 - (g) *[Add here any other document(s)]*.

BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 3 CONTRACT

3. This Contract Agreement shall prevail over all other Contract Documents. In the event of any discrepancy or inconsistency within the Contract Documents, then the documents shall prevail in the order listed above.
4. In consideration of the payments to be made by the Procuring Entity to the Contractor as mentioned below, the Contractor hereby agrees with the Procuring Entity to provide the Goods and Services and to remedy any defects in them in conformity with the Contract.
5. The Procuring Entity hereby agrees to pay the Contractor in consideration of the provision of the Goods and Services and the remedying of any defects in them, the Contract Price or such other sum as may become payable under the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of Zimbabwe on the day, month and year indicated above.

For and on behalf of the Procuring Entity

Signed:
Name:
In the capacity of: *[Title or other appropriate designation]*

For and on behalf of the Contractor

Signed:
Name:
In the capacity of: *[Title or other appropriate designation]*



BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 3 CONTRACT

General Conditions of Contract

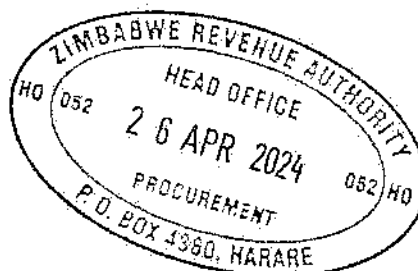
Any resulting contract is subject to the Zimbabwe General Conditions of Contract (GCC) for the Procurement of Goods (copy available on request) except where modified by the Special Conditions below.

Special Conditions of Contract

Procurement Reference Number... **NCB 14/2024**

The clause numbers given in the first column correspond with the relevant clause number of the General Conditions of Contract.

GCC reference	Special Conditions
GCC 7.5	Eligible Countries: All companies are eligible.
GCC 8.1	Notices: Any notice shall be sent to the following addresses: For the Procuring Entity, the address shall be as given in the Contract document and the contact shall be, 6th Floor ZB Centre, Corner Kwame Nkrumah Avenue and First Street, Harare Zimbabwe. For the Contractor, the address shall be as given in the Bid and the contact shall be <i>{state name of contact}</i>
GCC 19.1	Liquidated Damages: Liquidated Damages in terms of section 88 of the Act shall apply. In the case of delays in the delivery of goods, the Contractor will be liable to pay damages of 0.5% of contract price per week of delay up to a maximum of 10% of contract value. If 10% is exceeded, the contract may be cancelled NB. The contractor will not be charged liquidated damages when the delay in delivery or performance is beyond the contractor's control and is not caused by fault or negligence on the part of the contractor.

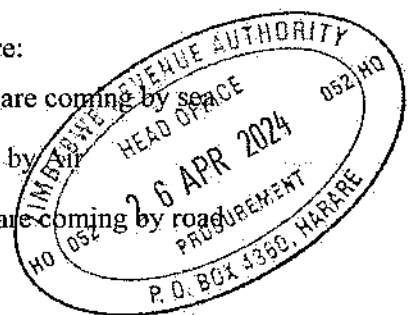


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PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 3 CONTRACT

GCC reference	Special Conditions
GCC 21.2	<p>Packing, Marking and Documentation: The goods shall meet the following special packing requirements in addition to the general requirements stated in GCC clause 21.1</p> <p>The documents to be furnished by the Contractor are:</p> <ol style="list-style-type: none"> 1. A negotiable bill of lading when the goods are coming by sea 2. An airway bill, when the goods are coming by air 3. A road consignment note, when the goods are coming by road 4. Insurance certificate, <p>Sample provision - For Goods supplied from abroad:</p> <p>Upon shipment, the Contractor shall notify the Procuring Entity and the insurance company in writing of the full details of the shipment. In the event of Goods sent by airfreight, the Contractor shall notify the Procuring Entity a minimum of forty-eight (48) hours ahead of dispatch, the name of the carrier, the flight number, the expected time of arrival, and the waybill number. The Contractor shall email and then send by courier the following documents to the Procuring Entity, with a copy to the insurance company:</p> <ol style="list-style-type: none"> (i) one original and two copies of the Contractor's invoice, showing the Procuring Entity as the consignee; the Contract number, Goods description, quantity, unit price, and total amount. Invoices must be signed in original; (ii) one original and two copies of the negotiable, clean, on-board through bill of lading marked "freight prepaid" and showing Procuring Entity as the consignee and Notify Party as stated in the Contract, with delivery through to final destination as per the Schedule of Requirements and two copies of non-negotiable bill of lading, road consignment note, truck or air waybill, or multimodal transport document, marked "freight prepaid" and showing delivery through to final destination as per the Schedule of Requirements; (iii) two copies of the packing list identifying contents of each package; (iv) copy of the Insurance Certificate, showing the Procuring Entity as the beneficiary; (v) one original of the manufacturer's or Contractor's Warranty Certificate covering all items supplied; (vi) original copy of the Certificate of Inspection furnished to the Contractor by the nominated inspection agency and six copies <i>[state whether inspection is required]</i>; (vii) <i>[any other procurement-specific documents required for delivery/payment purposes]</i>. (vi) original copy of the Certificate of Inspection furnished to the Contractor by the nominated inspection agency and six copies (where inspection is required); (vii) <i>[other procurement-specific documents required for delivery/payment purposes]</i>.



BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 3 CONTRACT

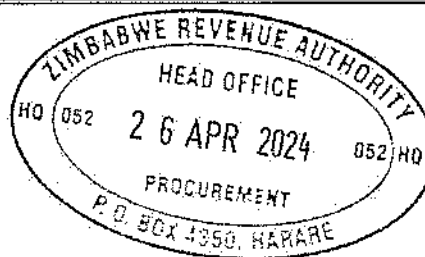
GCC reference	Special Conditions
	<p>Sample provision - For Goods from within Zimbabwe</p> <p>Upon or before delivery of the Goods, the Contractor shall notify the Procuring Entity in writing and deliver the following documents to the Procuring Entity:</p> <ul style="list-style-type: none">(i) one original and two copies of the Contractor's invoice, showing the Procuring Entity, the Contract number, Goods' description, quantity, unit price, and total amount. Invoices must be signed in original;(ii) two copies of delivery note, road consignment note, truck or air waybill, or multimodal transport document showing Procuring Entity as the consignee and delivery through to final destination as stated in the Contract;(iii) copy of the Insurance Certificate, showing the Procuring Entity as the beneficiary;(iv) four copies of the packing list identifying contents of each package;(v) one original of the manufacturer's or Contractor's Warranty certificate covering all items supplied; <p>The above documents shall be received by the Procuring Entity before arrival of the Goods and, if not received, the Contractor will be responsible for any consequent expenses.</p> <div data-bbox="708 1160 1139 1411" style="text-align: center;"><p>ZIMBABWE REVENUE AUTHORITY HEAD OFFICE HO 052 26 APR 2024 052 HO PROCUREMENT P.O. BOX 4360, HARARE</p></div>

BIDDING DOCUMENT FOR THE PROVISION OF THREE YEAR LICENCE AND SUPPORT RENEWAL FOR KNOWBE4 ESECURITY AWARENESS TRAINING SYSTEM

PROCUREMENT REFERENCE NO: DOMESTIC TENDER ZIMRA NCB 14/2024

PART 3 CONTRACT

GCC reference	Special Conditions
GCC 22.1	Insurance: The Goods shall be insured in accordance with the specified Incoterms.
GCC 23.1 & 23.2	Inspections and tests: the tests and/or inspections of the Goods and Related Services that the Contractor is required to carry at its own expense are: 100% inspection on technical compliance.
GCC 24.1	Performance security: N/A
GCC 24.4	Reduction of performance security (<i>Not applicable</i>)
GCC 25.1	Warranty: The period of the warranty shall be one (1) year manufacturer warranty.
GCC 25.6	Failure to remedy a defect: The period allowed to the Contractor to remedy a defect during the period of the Warranty shall be (30) days
GCC 29.1	<p>Price adjustments: The following price adjustments are applicable.</p> <p>When the application of price adjustment would modify the initial price by more than twenty per centum or would modify the balance owing under the contract by more than twenty per centum, the procuring entity may terminate the contract</p>
GCC 30.1	<p>Terms of Payment: The structure of payments shall be:</p> <p>Acceptance: The Contract Price shall be paid to the Contractor within thirty (30) days after the date of the acceptance certificate for the respective delivery issued by the Procuring Entity.</p> <p>Payment will be made to local suppliers in Zimbabwe Dollars (ZWL\$) at the prevailing RBZ Auction rate on the date of payment.</p> <p>there shall be no advance payment unless or otherwise agreed by both parties. In the event that advance payment is approved, the Contractor must avail a bank guarantee of the equivalent amount from a reputable registered commercial bank redeemable in Zimbabwe.</p>
GCC 31.1	Contract Administration Fee: The Contract Administration Fee set out in Part VI of the Public Procurement and Disposal of Public Assets (General) (Amendment) Regulations, 2020 (No.2) is due upon the signing of the Contract and the applicable Fee.



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PART 3 CONTRACT

Bank Guarantee for Performance Security

[This is the format for the Performance Security to be issued by a commercial bank in Zimbabwe in accordance with GCC 18.1]

Contract No:

Date:

To:

[Name and address of Procuring Entity]

PERFORMANCE GUARANTEES No:

We have been informed that *[name of supplier]* (hereinafter called "the Supplier") has undertaken, pursuant to Contract No *[reference number of Contract]* dated *[date of Contract]* (hereinafter called "the Contract") for the supply of *[description of goods and related services]* under the Contract.

Furthermore, we understand that, according to your conditions, Contracts must be supported by a performance guarantee.

At the request of the Supplier, we *[name of bank]* hereby irrevocably undertake to pay you, without cavil, delay or argument, any sum or sums not exceeding in total an amount of *[insert amount in figures and in words]* upon receipt by us of your first written demand accompanied by a written statement that the Supplier is in breach of its obligation(s) under the Contract conditions, without you needing to prove or show grounds or reasons for your demand of the sum specified therein.

This guarantee is valid until full recovery of the entire sum of money above stated, consequently, we must receive at the above-mentioned office any demand for payment under this guarantee in case of default.

Signature

Signature

