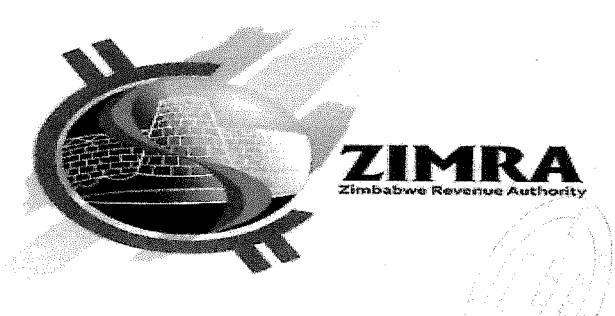
STANDARD BIDDING DOCUMENT FOR

EXTERNAL HIGH RISE BUILDING WINDOW CLEANING SERVICES AT KURIMA HOUSE AND ANNEX WING

DOMESTIC TENDER

ZIMRA NCB 29/2024



PROCURING ENTITY: ZIMBABWE REVENUE AUTHORITY

DATE OF ISSUE: 19 JULY 2024

SITE MEETING DATE

15 AUGUST 2024

VENUE

KURIMA HOUSE 89 NELSON MANDELA AVENUE

HARARE

TIME

1000HOURS

CLOSING DATE:

23 AUGUST 2024

JULY 2024

PROCUREMENT REFERENCE NO.: DOMESTIC TENDER ZIMRA NCB 29/2024

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PART 1 BIDDING PROCEDURES

PART 1: BIDDING PROCEDURES

References:

References to the Act are to the Public Procurement and Disposal of Public Assets Act [Chapter 22:23] and references to the Regulations are to the Public Procurement and Disposal of Public Assets (General) Regulations (Statutory Instrument No. 5 of 2018). The terms and requirements in the Act and Regulations govern the submission of Bids and should be read by all Bidders.

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Preparation of Bids

You are requested to bid for external high rise building window cleaning services at Kurima House and Annex wing Harare specified in the Statement of Requirements below, by completing and returning the following documentation:

- 1. the Bid Submission Sheet in this Part;
- 2. the Statement of Requirements in Part 2;
- 3. A copy of every document necessary to demonstrate eligibility in terms of section 28 (1) of the Regulations;
- 4. Proof of supplier registration with the Procurement Regulatory Authority of Zimbabwe (PRAZ) a must in Category: SC 003 Cleaning Services (Offices and high rise buildings)
- 5. Bid-Securing Declaration
- 6. A signed site visit certificate
- 7. Valid NSSA certificate
- 8. A copy of CR 14, CR6 and a Certificate of Incorporation or equivalent documents
- 9. A valid tax clearance certificate (ITF 263)
- 10. A copy of your company profile
- 11. At least three (3) reference letters showing bidders' direct experience in the successful provision of similar quality of the required services in external high rise building window cleaning services
- 12. State delivery Period.

You are advised to carefully read the complete Bidding Document, as well as the General Conditions of Contract which are available on the Authority's website, before preparing your Bid. Part 3: Contract is provided not for completion at this stage but to enable Bidders to note the Contract terms they will enter into if their Bid is successful.

The standard forms in this document may be retyped for completion but the Bidder is responsible for their accurate reproduction. All pages of the Bid must be clearly marked with the Procurement Reference Number above and the Bidder's name and any reference number.

Number of bids allowed

No Bidder may submit more than one bid, either individually or as a joint venture partner in another Bid, except as a subcontractor. Where the procurement is divided into lots and packages, only one Bid can be submitted. A conflict of interest will be deemed to arise if bids are received from more than one Bidder owned, directly or indirectly, by the same person.

Clarification

Clarification of the bidding document may be requested in writing by any Bidder and should be sent to;

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PART 1 BIDDING PROCEDURES

The Director Procurement

Zimbabwe Revenue Authority (ZIMRA)

10th Floor, ZB Centre

Cnr Kwame Nkrumah / First Street

Harare,

Zimbabwe.

Or via Email to procurement@zimra.co.zw

Such queries should be submitted within 10 days from the date of publication and responses to questions / queries will be made in writing to all prospective bidders at least 5 days before tender closing.

Site visit meeting

Venue	Date	Time			
Kurima House 89 Nelson Mandela avenue Harare	15 August 2024	1000Hours			

Validity of Bids

The minimum period for which the Bidder's bid must remain valid is 90 days from the deadline for the submission of bids.

Submission of Bids

Bids shall be submitted via the Zimbabwe Electronic Government Procurement portal (e-GP), no later than the date and time of the deadline below.

Date of deadline	Date of deadline 23 August 2024		1000Hours Harare time		
		Time:	(GMT + 2 hours)		

Delivery Requirements

The delivery period required (from the date of contract signing) and the final destination for delivery are as indicated in the Delivery Schedule in Part 2.

Bid Prices and Discounts

The prices and discounts quoted by the Bidder in the Bid Submission Form and in the Price Schedules must conform to the requirements specified below.

Prices must be quoted as specified in the Price Schedule included in Part 2 Statement of Requirements. In quoting prices, the Bidder is free to use transportation through carriers registered in any eligible country and similarly may obtain insurance services from any eligible country. Prices quoted must include the following costs and components:

(a) For Goods

(i) the price of the Goods and the cost of delivery to the final destination, including the relevant INCOTERM, as stated in the Delivery Schedule;

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PART 1 BIDDING PROCEDURES

- (ii) the custom duties to be paid on the Goods on entry in Zimbabwe, if not already included;
- (iii) Any other applicable import taxes;
- (iv) any sales and other taxes due within Zimbabwe which will be payable on the Goods, if not already included;
- (v) any rebate or mark-up of the local agent or representative.
- (b) for Related Services, (other than inland transportation and other services required to convey the Goods to their final destination), whenever such Related Services are specified in the Schedule of Requirements:

the price of each item comprising the Related Services (inclusive of any applicable taxes).

Evaluation of Bids

Bids will be evaluated using the following methodology:

- 1. Preliminary examination to confirm that all documents required have been provided, to confirm the eligibility of Bidders in terms of section 28 (1) of the Regulations and to confirm that the Bid is administratively compliant in terms of section 28 (2) of the Regulations.
- 2. Technical evaluation to determine substantial responsiveness to the specifications in the Statement of Requirements.
- 3. Financial evaluation and comparison to determine the evaluated price of bids and to determine the responsiveness based on the evaluated bid.

Bids failing any stage will be eliminated and not considered in subsequent stages.

Evaluation criteria

1. Eligibility and Qualification Criteria

Evaluation Parameter	Compliant /Non - Compliant
Suppliers must be registered with the Procurement Regulatory Authority of Zimbabwe (PRAZ) for the Category: SC 003 Cleaning	
Services (Offices and high rise buildings) Products and proof of registration must be submitted with the bid.	
A valid tax clearance certificate (ITF 263)	
Valid NSSA certificate	
A signed site visit certificate	
A copy of CR 14, CR6 and a Certificate of Incorporation or equivalent documents	

2. Administrative compliance

EVALUATION PARAMETER	COMPLIANT/NON - COMPLIANT
Bid validity of 90 days	

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PART 1 BIDDING PROCEDURES

EVALUATION PARAMETER	COMPLIANT/NON – COMPLIANT
Bid securing Declaration	
The Bid Submission Sheet in this Part;	
The Statement of Requirements in Part 2	
Must state delivery period	
A copy of your company profile	
At least three (3) reference letters showing bidders' direct experience in the successful provision of similar quality of the required services in external high rise building window cleaning services	

3. Technical evaluation

Technical evaluation shall be done as per technical specification and compliance sheet attached:

No.	Evaluation Parameter	No. of Floors	Compliant /Non - Compliant
1	Kurima House	. 8	
2	Kurima House Annex wing	2	

4. Financial Evaluation

This shall be done as per the prices submitted by bidders.

Eligibility and Qualification Criteria

Bidders are required to meet the criteria in section 28 of the Act to be eligible to participate in public procurement and to be qualified for the proposed contract. They must therefore provide any available documentation and certify their eligibility in the Bid Submission Sheet. To be eligible, Bidders must

- 1. have the legal capacity to enter into a contract,
- 2. not be insolvent, in receivership, bankrupt or being wound up, not have had business activities suspended and not be the subject of legal proceedings for any of these circumstances;
- 3. have fulfilled their obligations to pay taxes and social security contributions in Zimbabwe;
- 4. not have a conflict of interest in relation to this procurement requirement;
- 5. not be debarred from participation in public procurement under section 72 (6) of the Act and section 74(1) (c), (d) or (e) of the Regulations or declared ineligible under section 99 of the Act;
- 6. have the nationality of an eligible country as specified in the Special Conditions of Contract; and
- 7. have been registered with the Authority as a Supplier and have paid the applicable Supplier Registration Fee set out in Part III of the Fifth Schedule to the Regulations.

Participation in this bidding procedure is open to Zimbabwean bidders only

Origin of Goods

All goods and related services must have as their country of origin an eligible country, as specified in the Special Conditions of Contract.

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PART 1 BIDDING PROCEDURES

Technical Criteria

The Technical Specifications Sheet details the minimum specification of the goods required. The goods offered must meet this specification, but no credit will be given for exceeding the specification. No alternatives to technical specifications given shall be accepted for evaluation.

Currency

Bids should be priced in United States Dollars (US\$). Payment of the contract will be made in ZiG at the prevailing RBZ rate on the date of payment.

Award of Contract

The lowest evaluated bid per Lot after application of any additional evaluation criteria, including any margin of preference, which is substantially responsive to the requirements of this bidding document will be recommended for award of contract. The proposed award of contract will be by issue of a Notification of Contract Award in terms of section 55 of the Act which will be effective until signature of the contract documents in accordance with Part 3: Contract.

Unsuccessful bidders will receive the notification of contract award and, if they consider they have suffered prejudice from the process, they may within 14 days of receiving this notification.

Submit to the Procuring Entity a challenge in terms of section 73 of the Act, subject to payment of the applicable fee set out in section 44 of and the Third Schedule to the Regulations.

Right to Reject

The Procuring Entity reserves the right to accept or reject any Bids or to cancel the procurement process and reject all Bids at any time prior to contract award.

Corrupt Practices

The Government of Zimbabwe requires that Procuring Entities, as well as Bidders and Contractors, observe the highest standard of ethics during the procurement and execution of contracts. In pursuit of this policy:

- the Procuring Entity will reject a recommendation for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract or been declared ineligible to be awarded a procurement contract under section 99 of the Act;
- 2. the Authority may under section 72 (6) of the Act impose the sanctions under section 74 (1) of the Regulations; and
- 3. Any conflict of interest on the part of the Bidder must be declared.

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PART 1 BIDDING PROCEDURES

Bid Submission Sheet

(Note to Bidders: Complete this form with all the requested details and submit it as the first page of your Bid. Attach the completed Statement of Requirements and any other documents requested in Part 1. Ensure that your Bid is authorised in the signature block below. A signature and authorisation on this form will confirm that the terms and conditions of this Bid prevail over any attachments. If your Bid is not authorised, it may be rejected. If the Bidder is a Joint Venture (JV), the Bid must be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.

Bidders must mark as "CONFIDENTIAL" information in their Bids which is confidential to their business. This may include proprietary information, trade secrets or commercial or financially sensitive information.

Procurement Reference Number:

Subject of Procurement:

Name of Bidder:

Bidder's Reference Number:

Date of Bid:

We offer to supply the items listed in the attached Statement of Requirements, at the prices indicated on the attached Price Schedule and in accordance with the terms and conditions stated in your Bidding Document referenced above.

We confirm that we meet the eligibility criteria specified in Part 1: Procedures of Bidding.

We declare that we are not debarred from bidding and that the documents we submit are true and correct.

The validity period of our bid is: {Days} from the date of submission.

We confirm that the prices quoted in the attached Price Schedule are fixed and firm for the duration of the validity period and will not be subject to revision, variation or adjustment.

Bid Authorised by:

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PART 3 CONTRACT

PART 2: STATEMENT OF REQUIREMENTS

Name of Bidder:

Bidder's Reference Number:

List of Goods and Price Schedule

Currency of Bid:

USS

EXTERNAL HIGH RISE BUILDING WINDOW CLEANING SERVICES AT KURIMA HOUSE & ANNEX WING

DESCRIPTION	No of FLOORS	UNIT PRICE US\$ INCL VAT	TOTAL PRICE US\$ INCL VAT
Kurima House	.8		
Kurima House Annex wing	.2		-
TOTAL	10		, , , , , , , , , , , , , , , , , , , ,
	Kurima House Kurima House Annex wing	FLOORS Kurima House 8 Kurima House Annex wing 2	Kurima House 8 US\$ INCL VAT Kurima House 2

Note 1: The description or quantity must indicate the unit of measure where relevant.

Note 2: Unit and total prices must be for delivery through to the final destination stated in Part 1

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PART 3 CONTRACT

DELIVERY SCHEDULE

Name of Bidder:

Bidder's Reference Number:

{Note to Bidders: If the delivery period offered, or any other details, differ from the requirements below, this should be stated in your tender}.

EXTERNAL HIGH RISE BUILDING WINDOW CLEANING SERVICES KURIMA HOUSE & ANNEX WING

Expected delivery period is 2 weeks

The delivery period required is measured from the date of the signing of the Contract between the Procuring Entity and the Bidder.

is the final destination.	ZIMBABWE REVENUE AUTHORITY 89 NELSON MANDELA AVENUE, HARARE.

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PART 3 CONTRACT

Technical Specification and Compliance Sheet

Name of Bidder:

Bidder's Reference Number:

The Goods and Related Services must comply with following Technical Specifications and Standards: [Columns a and b are completed by the Procuring Entity. Column c must be completed by the Bidder to indicate the full specification of the items offered and their compliance with the specification required (in Column b)]

	A	В	C
No	Item description and full technical Specification required (including applicable standards)	Specification required (including applicable	{Confirm full specification of items offered by Bidder& compliance of items to detail in
			column b
1	Cleaning of exterior windows at Kurima House and Annex	Exterior window cleaning services for 8 Floors Kurima House and 2 floors Kurima House Annex wing	
	wing		17

The detailed technical evaluation will examine the technical specification of the items offered in column c and determine whether this meets the minimum specification in column b. Bidders must complete column c or their tender will be rejected.

Declaration by the Accounting Officer

I declare that the procu-	rement is	based	on	neutral	and	fair	technical	requirements	and	bidder
qualifications.										
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PART 3 CONTRACT

PART 3 CONTRACT

Contract Agreement

Procurement Reference: Domestic tender ZIMRA NCB 29 /2024

THIS CONTRACT AGREEMENT is made the [insert: date] day of [insert: month], [insert: year].

ANTERNATIONAL PROPERTY.

ACCOMPANSANT TO A TOP OF THE

and Salahan

BETWEEN

- (1) [insert complete name of Procuring Entity], a [insert description of type of legal entity, for example, an agency of the Ministry of ... of the Government of Zimbabwe, or corporation incorporated under the laws of Zimbabwe] and having its principal place of business at [insert full postal address of Procuring Entity] (hereinafter called "the Procuring Entity"), and
- (2) [insert name of Contractor], a corporation incorporated under the laws of [insert: country of Contractor] and having its principal place of business at [insert full postal address of Contractor] (hereinafter called "the Contractor").

WHEREAS the Procuring Entity invited Bids for certain Goods and ancillary services, viz., [insert brief description of Goods and Services] and has accepted a Bid by the Contractor for the supply of those Goods and Services in the sum of [insert Contract Price in words and figures, expressed in the Contract currency] (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

- 1. In this Agreement words and expressions shall have the same meanings as are assigned to them in the General and Special Conditions of Contract referred to below.
- The following documents shall constitute the Contract between the Procuring Entity and the Contractor, and each shall be read and construed as an integral part of the Contract:
 - (a) This Contract Agreement;
 - (b) Special Conditions of Contract;
 - (c) General Conditions of Contract;
 - (d) Technical Requirements (including Schedule of Requirements and Technical Specifications);
 - (e) The Contractor's Bid, original Price Schedules and Delivery Schedule;
 - (f) The Procuring Entity's Notification of Contract Award;
 - (g) [Add here any other document(s)].
- 3. This Contract Agreement shall prevail over all other Contract Documents. In the event of any discrepancy or inconsistency within the Contract Documents, then the documents shall prevail in the order listed above.

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PART 3 CONTRACT

- 4. In consideration of the payments to be made by the Procuring Entity to the Contractor as mentioned below, the Contractor hereby agrees with the Procuring Entity to provide the Goods and Services and to remedy any defects in them in conformity with the Contract.
- 5. The Procuring Entity hereby agrees to pay the Contractor in consideration of the provision of the Goods and Services and the remedying of any defects in them, the Contract Price or such other sum as may become payable under the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of Zimbabwe on the day, month and year indicated above.

For and on behalf of the Procuring Entity

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For and on behalf of the Contractor

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PART 3 CONTRACT

General Conditions of Contract

Any resulting contract is subject to the Zimbabwe General Conditions of Contract (GCC) for the Procurement of Goods (copy available on request) except where modified by the Special Conditions below.

Special Conditions of Contract

Procurement Reference Number... Domestic tender NCB 29/2024

The clause numbers given in the first column correspond with the relevant clause number of the General Conditions of Contract.

GCC reference	Special Conditions
GCC 7.5	Eligible Countries: Zimbabwe
GCC 8.1	Notices: Any notice shall be sent to the following addresses:
	For the Procuring Entity, the address shall be as given in the Contract document and the contact shall be,10th Floor ZB Centre, Corner Kwame Nkrumah Avenue and First Street, Harare Zimbabwe. For the Contractor, the address shall be as given in the Bid and the contact shall be {state name of contact}
GCC 19.1	Liquidated Damages: Liquidated Damages in terms of section 88 of the Act shall apply. In the case of delays in the delivery of goods, the Contractor will be liable to pay damages of 0.5% of contract price per week of delay up to a maximum of 10% of contract value. If 10% is exceeded, the contract may be cancelled NB. The contractor will not be charged liquidated damages when the delay in delivery or performance is beyond the contractor's control and is not caused by fault or negligence on the part of the contractor.

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PART 3 CONTRACT

GCC 21.2

Packing, Marking and Documentation: The goods shall meet the following special packing requirements in addition to the general requirements stated in GCC clause 21.1

The documents to be furnished by the Contractor are:

- 1. A negotiable bill of lading when the goods are coming by sea
- 2. An airway bill, when the goods are coming by Air
- 3. A road consignment note, when the goods are coming by road

Sample provision - For Goods supplied from abroad:

Upon shipment, the Contractor shall notify the Procuring Entity and the insurance company in writing of the full details of the shipment. In the event of Goods sent by airfreight, the Contractor shall notify the Procuring Entity a minimum of forty-eight (48) hours ahead of dispatch, the name of the carrier, the flight number, the expected time of arrival, and the waybill number. The Contractor shall email and then send by courier the following documents to the Procuring Entity, with a copy to the insurance company:

- (i) One original and two copies of the Contractor's invoice, showing the Procuring Entity as the consignee; the Contract number, Goods description, quantity, unit price, and total amount. Invoices must be signed in original;
- (ii) One copy of delivery note, document showing Procuring Entity as the consignee and delivery through to final destination as stated in the Contract
- (iii) One original of the manufacturer's or Contractor's Warranty Certificate covering all items supplied;

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PART 3 CONTRACT

	Causala provision. For Coods from within 71-1-1-1-		
	Sample provision - For Goods from within Zimbabwe		
	Upon or before delivery of the Goods, the Contractor shall notify the Procuring Entity in writing and deliver the following documents to the Procuring Entity:		
	(i) One original and two copies of the Contractor's invoice, showing the Procuring Entity, the Contract number, Goods' description, quantity, unit price, and total amount. Invoices must be signed in original;		
	(ii) One copy of delivery note, document showing Procuring Entity as the consignee and delivery through to final destination as stated in the Contract;		
	(v) one original of the manufacturer's or Contractor's Warranty certificate covering all items supplied;		
	The above documents shall be received by the Procuring Entity before arrival of the Goods and, if not received, the Contractor will be responsible for any consequent expenses.		
:			

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PART 3 CONTRACT

GCC reference	Special Conditions
GCC 22.1	Insurance: The Goods shall be insured in accordance with the specified Incoterms.
GCC 23.1 & 23.2	Inspections and tests: the tests and/or inspections of the Goods and Related Services that the Contractor is required to carry at its own expense are: 100% inspection on technical compliance.
GCC 24.1	Performance security:
	The successful tenderer will be requested to provide a guarantee of US\$2,000.00 endorsed by a registered Commercial Bank located in Zimbabwe acceptable to ZIMRA payable in ZIG at the prevailing RBZ rate. (Total tender amount is calculated according to the tender dossier) when countersigning the contract. The performance guarantee must be delivered within 30 days from the date of the last party signature. If the selected tenderer fails to provide such a guarantee within this period, the contract will be void and a new contract may be drawn up and sent to the tenderer which has submitted the next most economically advantageous, compliant tender.
GCC 24.4	Reduction of performance security (Not applicable)
GCC 25.1	Warranty/Guarantee: (Not applicable)
GCC 25.6	Failure to remedy a defect: The period allowed to the Contractor to remedy a defect during the period of the Warranty shall be (30) days
GCC 30.1	Terms of Payment: The structure of payments shall be: Acceptance: The Contract Price shall be paid to the Contractor within fifteen (15) days after the date of the Acceptance certificate for the respective delivery issued by the Procuring Entity. The event that advance payment is required, the Contractor must avail a bank guarantee of the equivalent amount from a reputable registered commercial bank redeemable in Zimbabwe acceptable to ZIMRA.
GCC31.1	Contract Administration Fee: The Contract Administration Fee set out in Part V of the Fifth Schedule of the Regulations is due upon the signing of the Contract at the applicable fee per year.

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PART 3 CONTRACT

Bid-Securing Declaration

{The Bidder must fill in this Form in accordance with the instructions indicated, where it has been stated in the Bidding Procedures that a Bid-Securing Declaration is a requirement of bidding}.

Procurement Reference number:		
Date:	[date (in day,	month and
	year format)]	

Bidder's Reference Number:

To: {full name of Procuring Entity}

We, the undersigned, declare that:

We understand that, according to the terms and conditions of your bidding documents, bids must be supported by a Bid-Securing Declaration.

We accept that we may be debarred from bidding for any contract with a Procuring Entity in Zimbabwe for a period of time to be determined by the Authority, if we are in breach of our obligation(s) under the bidding conditions, because:

- (a) we have withdrawn our Bid during the period of Bid validity; or
- (b) having been notified of the acceptance of our Bid by the Procuring Entity during the period of bid validity, we fail or refuse to execute the Contract.

We understand this Bid Securing Declaration will expire if we are not the successful Bidder, either when we receive your notification to us of the name of the successful Bidder, or twenty-eight days after the expiration of our Bid, whichever is the earlier.

Signed	.	Name	
In capacity of:		Date:/YY)	(DD/MM
Duly authorised	I for and on behalf of:		
Company			
oumpany			
Address:			

{Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all the partners to the Joint Venture that submits the Bid.}

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PART 3 CONTRACT

SITE VISIT CERTIFICATE:

CERTIFICATE OF ATTENDANCE WILL BE ISSUED DURING THE MEETING

The original signed certificate of Site meeting <u>must</u> be submitted together with the tender document.

Tender	NCB 29/ 2024	EXTERNAL HIGH RISE BUILDING WINDOW CLEANING SERVICES		
Name of	Company			
Name of Represen	Company itative		Signature.	
Designati	ion			
Date of S	ite meeting	15/8/2024	Time 1000 hours	
Location		KURIMA HOUSE 89 NELSON MANDELA AVENUE HARARAE.		
Name of Represen	·		Signature & Stamp	
Designati	on			

This original Site meeting certificate <u>must</u> be attached together with your tender documents on or before the closing date and time on submission of the tenders.

Tenders without the completed site meeting certificate shall be rejected.

The site meeting certificate must be signed by the designated representative of the tenderer on the day of the meeting.