

# Request for Quotation:

## ZIMRA RFQ No: 312/2022 (Retender)

Provision of Consultancy Services for a Facilitator for QuickBooks Accounting Package Training.



**DATE OF ISSUE: 17.08.2022**

**CLOSING DATE: 23.08.2022**

**CATEGORY: MANAGEMENT AND GENERAL CONSULTANCY SERVICES**



To: Suppliers

Dear Sir/Madam,

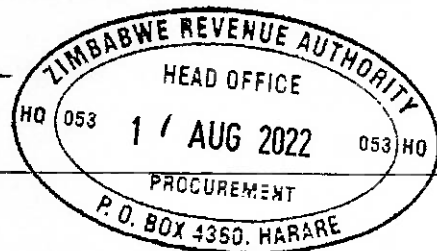
Please provide your Price Quotation for the **Provision of Consultancy Services Facilitator for Training Services to Zimbabwe Revenue Authority (ZIMRA) staff in QuickBooks Accounting Package.**

1. Shown on the attached Specification of Goods sheet/ Terms of References.
2. Please provide the Price Quotation on **your official signed and dated letterhead.**
3. The Procurement Management Unit (PMU) must receive your Price Quotation by **23.08.2022 @1000hrs.**
4. Any bid received by the Purchaser after the deadline for submission of bids shall be declared late, rejected, and returned unopened to the Bidder.
5. Unless otherwise stated, bidders must offer for all items & quantities shown on the specification sheet and provide a Grand Total price.
6. Prices should be quoted in both USD and local currency as per SI 185 of 2020. Bidders should indicate whether they charge/ do not charge VAT on their prices.
7. Bidders shall submit their bids electronically to **rfqs@zimra.co.zw ONLY.** Physical/Hard copy submissions will not be acceptable except for Samples where necessary.
8. An order/contract will be placed with the bidder who offers the lowest price quotation, which complies with the attached specifications and the conditions of this Request for Quotations.
9. Payment: 100% within 30 days of invoice date and receipt & acceptance of goods.
10. For further information, contact the undersigned on telephone no. +263242 773 040 or **procurement@zimra.co.zw**
11. Additional information Required from Bidders:
  - Proof of registration with PRAZ indicating category which the company is registered for.
  - A current and valid tax clearance certificate
12. Prospective bidders dealing with ZIMRA for the first time must attach the following documentation on submission:
  - Certificate of Incorporation, CR6 (CR5 under new Act) and CR14 (CR6 under new Act)
  - Company Profile
  - Proof of registration with PRAZ
  - A Valid NSSA Certificate
13. Expected delivery period is 3 days from Purchase Order issue date. Bidders must state their delivery period and failure to deliver within the stated delivery timeline will result in cancellation of the Purchase Order and records will be kept and sent to the regulator (PRAZ).
14. Award may be done on an item-by-item basis or total items whichever is economic to ZIMRA.

Signed: .....

J TARUME

PROCUREMENT MANAGER



Item	Description of Goods	Unit of Measure	Quantity required	Unit Price	Total Price
1	Provision Of Consultancy Services Facilitator for Training services to Zimbabwe Revenue Authority (ZIMRA) staff in QuickBooks Accounting Package.	15			
<b>Grand Total, Inclusive of VAT</b>					
<b>Currency:</b>					
<b>Delivery Period:</b> _____ weeks from receipt of order					

**Date of Delivery:** 12 to 16 September 2022

**Venue:** Online

**NB: Bidders to take note of the Terms of Reference attached hereto:**

**Evaluation of the Quotations will be based on the following criteria:**

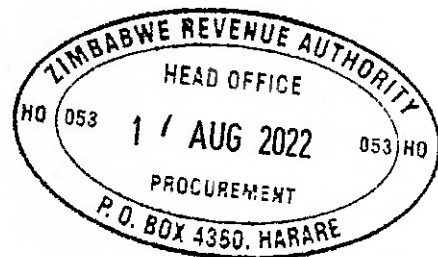
### 1. Technical Evaluation

Criteria	Score
Relevant Academic and Professional Qualification (Attach CV)	30
Proposed Methodology	30
Relevant Experience and exposure (At least 2 reference letters of similar assignments done)	40
<b>Total points</b>	<b>100</b>

Minimum Qualifying Score 80 points.

### 2. Financial Evaluation

Financial evaluation shall be done using the prices submitted by bidders. Financial evaluation will determine the lowest priced quotation, which meets the minimum technical score.



## TERMS OF REFERENCE

### Procurement of a Facilitator to offer training services to Zimbabwe Revenue Authority (ZIMRA) staff in QuickBooks Accounting Package.

#### Background

The majority of the ZIMRA technical staff has been exposed to manual environments in terms of recorded business transactions. With technological advancements, accounting packages like PASTEL and Quick Books have been developed and are currently being used to record business transactions and generate periodic financial statements. Hard copies of ledger books, cashbooks etc. are now outdated. Tax auditors need to understand these accounting packages, which will enable them to interrogate the clients' accounts hence the need for Quickbooks training.

QuickBooks software is widely used in the SMEs and according to recent studies, the value of that sector runs into billions of dollars. It is therefore imperative that ZIMRA empowers itself to interrogate these systems. QuickBooks Software can easily be manipulated and therefore the training emphasis should be around QuickBooks System Audit.

#### Objectives

At the end of the course, participants should be able to verify, analyze and interrogate the integrity of transactions to plug all loopholes associated with tax evasion.

#### Tasks and Responsibilities

Having regard to the objectives above the Facilitator shall:-

- i) Prepare a module and other course material relating to course objectives for distribution to course participants.
- ii) Ensure that participants complete the Course Registration form.
- iii) Avail Quickbooks software for use during training.
- iv) Deliver the training Online over 5 days covering the following aspects/areas:
  - a) QuickBooks software appreciation and identification
  - b) System Requirements for QuickBooks Software installation
  - c) Audit Trail
  - d) Generation of reports
  - e) Data retrieval and analysis
  - f) Practical demonstration on retrieval of data

#### Deliverables

- The Facilitator will deliver the following outputs of the assignment
- i) Comprehensive module in MsWord prior to the commencement of the course.



- ii) Deliver a five-day training session Online.
- iii) Prepare and administer a knowledge impact assessment on the last day of the course.
- iv) Ensure that participants evaluate the course using the ZIMRA approved Course Evaluation form.
- v) Mark answer scripts and submit schedule of results to ZIMRA.
- vi) Submit final course report at the end of 2 weeks after the course covering the following.
  - Individual performance on the knowledge impact assessment
  - Suggested recommendations

### **Organizational Setting**

The Facilitator will provide training under the direct supervision of the Head Talent & Organisational Development. The Facilitator shall consult with the Training Coordinator during the assignment.

### **Inputs**

The Training Coordinator will provide the Facilitator with the necessary information and materials for fulfilment of tasks and will facilitate the necessary meetings.

### **Time-frame**

The timelines allotted to specific deliverables will be discussed with the successful bidder.

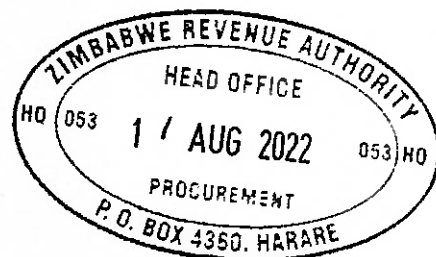
### **Qualifications and skills required**

#### **Experience**

- At least 3 years' experience and practical knowledge in Quickbooks accounting package.
- Experience in developing and delivering training programmes relating to Quickbooks.
- Excellent communication and writing skills.

#### **Abilities**

- Strong communication skills.
- Excellent analytical skills and strong commitment to sharing expertise and experience in order to develop capacity of others.
- A high standard of written and spoken English is essential.



**To be signed by the firm**

*Annex II*

**FORM OF CONTRACT AGREEMENT**

THIS AGREEMENT number \_\_\_\_ made on \_\_\_\_\_, \_\_, between \_\_\_\_\_ (hereinafter called "the Purchaser") on the one part and \_\_\_\_\_ (hereinafter called "the Supplier") on the other part.

WHEREAS the Purchaser has requested for quotation for **the supply and delivery of ---** ----- to be supplied by Supplier, viz. Contract \_\_\_\_, (hereinafter called "Contract") and has accepted the Quotation by the Supplier for the supply of goods under Contract at the sum of \_\_\_\_\_ [in words] ( \_\_\_\_\_ ) [in figures] hereinafter called "the Contract Price".

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. The following documents shall be deemed to form and be read and construed as part of this agreement, viz:
  - a) Copy of Quotation including Technical and Price Schedule
  - b) Schedule of Requirement
2. Taking into account payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby concludes an Agreement with the Purchaser to execute and complete the supply of goods under the Contract and remedy any defects therein in conformity with the provisions of the Contract.
3. The Purchaser hereby covenants to pay, in consideration of the acceptance of Contract, supply and delivery of the goods and remedying of defects therein, the Contract Price in accordance with Payment Conditions prescribed by the Contract.

IN WITNESS whereof the parties hereto have executed the Contract under the Laws of Zimbabwe on the date indicated above.

**Signature and seal of the Purchaser:**

**Signature and seal of the Supplier:**

For and on behalf of

For and on behalf of

\_\_\_\_\_  
**Name of Authorized Representative**

