

**Request for Quotation**

**ZIMRA RFQ No: 25/2023**

**TELEPHONE REPAIRS AND MAINTENANCE**



**DATE OF ISSUE: 23.01.2023**

**CLOSING DATE: 26.01.2023**

**CATEGORY: Computers, Printers & Networking and General Office Equipment Maintenance & Repairs Services (SC005)**

**To: Suppliers**

Dear Sir/Madam,

Please provide your Price Quotation for **Telephone repairs and maintenance**

1. Shown on the attached Specification of Goods sheet.
2. Please provide the Price Quotation on **your official signed and dated letterhead.**
3. The Procurement Management Unit (PMU) must receive your Price Quotation by 26.01.2023 @1000hrs.
4. Any bid received by the Purchaser after the deadline for submission of bids shall be declared late, rejected, and returned unopened to the Bidder.
5. Unless otherwise stated, bidders must offer for all items & quantities shown on the specification sheet and provide a Grand Total price.
6. In line with the value for money objective of public procurement; bidders are advised to provide reasonable USD prices for their goods in line with the prevailing RBZ Interbank Rate and prevailing market prices. Prices that shall be deemed extortionist in nature may lead to disqualification of the bidder in the tendering process.
7. Bidders shall submit their bids electronically to [rfqs@zimra.co.zw](mailto:rfqs@zimra.co.zw) ONLY. Physical/Hard copy submissions will not be acceptable except for Samples where necessary.
8. An order/contract will be placed with the bidder who offers the lowest price quotation, which complies with the attached specifications and the conditions of this Request for Quotations.
9. Payment: 100% within 30 days of invoice date and receipt & acceptance of goods.
10. For further information, contact the undersigned on telephone no. +263242 773 040 or [procurement@zimra.co.zw](mailto:procurement@zimra.co.zw)
11. Additional information Required from Bidders:
  - > Proof of registration with PRAZ indicating category which the company is registered for.
  - > A current and valid tax clearance certificate
  - > PRAZ registration number
12. Prospective bidders dealing with ZIMRA for the first time must attach the following documentation on submission:
  - > Certificate of Incorporation, CR6 and CR14
  - > Company Profile
  - > Proof of registration with PRAZ
  - > A Valid Tax Certificate
13. Expected delivery period is 5 days from Purchase Order issue date. Bidders must state their delivery period and failure to deliver within the stated delivery timeline will result in cancellation of the Purchase Order and records will be kept and sent to the regulator (PRAZ).
14. Award may be done on an item-by-item basis or total items whichever is economic to ZIMRA.

Signed:  23/01/2023

P. TICHARWA

**A/PROCUREMENT MANAGER**

Item	Description of Goods	Unit of Measure	Quantity require	Unit Price	Total Price
1	<p><b>Telephone repairs and maintenance:</b></p> <ul style="list-style-type: none"> <li>• ZB Centre</li> <li>• Kurima House</li> <li>• Central Stores</li> </ul> <p><b>Description</b></p> <ul style="list-style-type: none"> <li>➤ Tracing of extension/ direct lines</li> <li>➤ Diagnosed &amp; Rectifying faults</li> <li>➤ Communicating with Telone on direct line faults and rectify diagnosed faults</li> <li>➤ Installation of new extension</li> <li>➤ Transferring of extension and direct lines</li> <li>➤ Making recommendations on future preventive maintenance to prevent recurring challenges</li> <li>➤ Carry out periodic extension and direct line tests and servicing of the switchboard PABX system</li> </ul> <p><b>SUMMARY OF DIRECT LINES AND EXTENSION</b></p> <p>480 Direct lines</p> <p>530 extensions</p> <p><b>Price guide :</b></p> <p><b>Gross retainer fee per quarter indicating your cost breakdown i.e.:</b></p> <ul style="list-style-type: none"> <li>➤ Labour rates - Artisan &amp; Assistant</li> <li>➤ Cost of planned maintenance</li> <li>➤ Material price.</li> <li>➤ Mileage charge per km per call</li> </ul>	Months	3		
<b>Grand Total, DAP, ZIMRA Warehouse</b>					
<b>Currency</b>					

**Delivery Period:** \_\_\_\_\_ *weeks from receipt of order*

**Delivery:** Above items to be delivered to the following final destination(s):

**Deliver to:** Zimbabwe Revenue Authority, 61-63 Plymouth Road, Enfield Complex,  
Southerton, Harare

**To be signed by the firm**

Annex III

**FORM OF CONTRACT AGREEMENT**

THIS AGREEMENT number \_\_\_\_ made on \_\_\_\_\_, \_\_, between  
\_\_\_\_\_ (hereinafter called "the Purchaser") on the one part and  
\_\_\_\_\_ (hereinafter called "the Supplier") on the other part.

WHEREAS the Purchaser has requested for quotation for **the supply and delivery of ---**  
----- to be supplied by Supplier, viz. Contract \_\_\_\_, (hereinafter called "Contract") and  
has accepted the Quotation by the Supplier for the supply of goods under Contract at the  
sum of \_\_\_\_\_ [in words]  
(\_\_\_\_\_) [in figures] hereinafter called "the Contract Price".

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. The following documents shall be deemed to form and be read and construed as part  
of this agreement, viz:
  - a) Copy of Quotation including Technical and Price Schedule
  - b) Schedule of Requirement
2. Taking into account payments to be made by the Purchaser to the Supplier as  
hereinafter mentioned, the Supplier hereby concludes an Agreement with the  
Purchaser to execute and complete the supply of goods under the Contract and  
remedy any defects therein in conformity with the provisions of the Contract.
3. The Purchaser hereby covenants to pay, in consideration of the acceptance of  
Contract, supply and delivery of the goods and remedying of defects therein, the  
Contract Price in accordance with Payment Conditions prescribed by the Contract.

IN WITNESS whereof the parties hereto have executed the Contract under the Laws of  
Zimbabwe on the date indicated above.

**Signature and seal of the Purchaser:**

**Signature and seal of the Supplier:**

For and on behalf of

For and on behalf of

\_\_\_\_\_  
**Name of Authorized Representative**

\_\_\_\_\_